
SECTION 3 - DESCRIPTION OF SERVICE AND RATES, (Cont'd.)

3.6 Optional Residential Services, (Cont'd.)

3.6.9 Plan M Service, (Cont'd.)

B. Qualifying Local Packages Types

Frontier Local Package Extrasm
(formerly Local Package) See the Frontier South Inc. General
Customer Services Tariff, Section 13.

Frontier Local Packagesm
(formerly Local Package
Standard) See the Frontier South Inc. General
Customer Services Tariff, Section 13.

Regional Essentials Frontier South, Inc., South Carolina General
Customer Services Tariff (SCIGL0) (fGTE
company), Section 13
Frontier South, Inc., d/b/a Frontier South
Carolina General Customer Services Tariff
(SCICL1) (fContel company), Section 13

Regional Value Frontier South, Inc., South Carolina General
Customer Services Tariff (SCIGL0) (fGTE
company), Section 13
Frontier South, Inc., d/b/a Frontier South
Carolina General Customer Services Tariff
(SCICL1) (fContel company), Section 13

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SECTION 3 - DESCRIPTION OF SERVICE AND RATES, (Cont'd.)

3.6 Optional Residential Services, (Cont'd.)

3.6.9 Plan M Service, (Cont'd.)

C. Limitations of Service

The Customer who discontinues or cancels the Company's service or the affiliated local exchange carrier's qualifying service package or whose service is refused, canceled, or discontinued by the Company under this tariff or by the local exchange carrier shall forfeit eligibility for rates under this plan. The Customer who forfeits eligibility for this Plan M Service and remains presubscribed to the Company's service will default to Plan L Service rates described in Section 3.6.8.C.1, unless another Optional Residential Service is selected by the Customer.

The Customer who subscribes to Plan M Service is not eligible to participate in promotions that would otherwise apply to Plan M Service subscribers.

Plan M Service is available only on lines that also have the qualifying local services. The Plan M Service does not apply to all lines in an account, unless each line qualifies separately.

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SECTION 3 - DESCRIPTION OF SERVICE AND RATES, (Cont'd.)**3.6 Optional Residential Services, (Cont'd.)****3.6.9 Plan M Service, (Cont'd.)****D. Rates and Charges****1. Application of Charges**

A Monthly Recurring Charge (MRC) is billed each month in advance and applies to each line presubscribed to the Company's Plan M Service. Interstate and international services are provided in accordance with the corresponding interstate and international service terms and conditions. The MRC applies in full each month for each line, except in the case of the first and last month partial billing cycles, in which case the MRC will be prorated based on the actual number of days the Customer had the service during the billing cycle. When service is used for both interstate and intrastate calling, the MRC applies only once.

a. Monthly Recurring Charge - Maximum

Per Line	\$6.00
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b. Usage Rates and Charges - Maximum

Intrastate Outbound Calling Rate Per Minute	\$0.30
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SECTION 3 - DESCRIPTION OF SERVICE AND RATES, (Cont'd.)

3.6 Optional Residential Services, (Cont'd.)

3.6.10 Plan N Service - Unlimited

A. General Description

The Plan N Service - Unlimited is an optional calling plan offered for outbound direct-dialed interLATA interexchange switched voice calling to Residential Customers who also subscribe to a qualifying local service package as described in "Qualifying Local Service" below.

This flat rate plan is available 24 hours a day, seven days a week for all interLATA interexchange direct dialed outbound calling. This unlimited plan utilizes Customer-provided switched access lines that are presubscribed to the Company. To be eligible for this service, the Customer must demonstrate to the satisfaction of the Company at the time of subscription that he or she also subscribes to a qualifying local service package.

This plan offers unlimited minutes of calling during all time of day rate periods for direct dialed 1+ interLATA interexchange domestic voice calls. Minutes used for international, Operator Assisted Calling and Directory Assistance are excluded.

SECTION 3 - DESCRIPTION OF SERVICE AND RATES, (Cont'd.)

3.6 Optional Residential Services, (Cont'd.)

3.6.10 Plan N Service - Unlimited, (Cont'd.)

B. Qualifying Local Service

The qualifying local service package is an optional residential service package that provides the Customer with a combination of basic local and intraLATA toll calling services and optional features for one monthly charge. Feature selection is subject to availability. The optional residential service package must include the following:

- a. individual flat or basic message rate local service with touch tone,
- b. unlimited intraLATA toll calling,
- c. applicable service connection charges, and
- d. a choice of up to three calling features, subject to availability, from the list provided below:
 - One of the following caller ID services: caller ID with name, call waiting ID - name, caller ID - number only, or call waiting ID deluxe with anonymous call rejection;
 - call waiting;
 - call forwarding;
 - One of the following: call forwarding - busy don't answer, call forwarding - busy, or call forwarding - don't answer;
 - distinctive ring
 - busy redial
 - call return
 - speed dialing 8 or 30 codes
 - three-way calling

The Customer must demonstrate to the satisfaction of the Company at the time of subscription that he or she subscribes to a qualifying local service package.

SECTION 3 - DESCRIPTION OF SERVICE AND RATES, (Cont'd.)

3.6 Optional Residential Services, (Cont'd.)

3.6.10 Plan N Service - Unlimited, (Cont'd.)

C. Limitations of Service

The Customer who discontinues or cancels the Company's service or the local exchange carrier's qualifying local service package or whose service is refused, canceled, or discontinued by the Company under this tariff or by the local exchange carrier shall forfeit eligibility for rates under this plan. The Customer who forfeits eligibility for Plan N Service - Unlimited and remains presubscribed to the Company's service will default to Plan F Service (30 Minute Allotment) rates described in the Current Rates section of this tariff, unless the Customer selects another Optional Residential Service.

This Plan is available for residential Customer use. If the Customer uses the Plan for non-residential voice calling purposes, including but not limited to commercial facsimile, resale, telemarketing, prolonged internet connections, or autodialing, the Company may suspend, restrict or cancel the Customer's service, subject to applicable notice requirements. After applicable notice, the Company may also adjust the charges to Plan F Service (30 Minute Allotment) rates unless the Customer has a qualifying local service, in which case the Customer will be switched to Plan C Service rates, as a result of non-residential use.

The Customer who subscribes to Plan N Service - Unlimited is not eligible to participate in any domestic free minutes promotions.

This calling plan is only offered where billing and system capability exists.

The Customer who subscribes to Plan N Service - Unlimited may select any International Option, except International Plan K Service - Unlimited.

SECTION 3 - DESCRIPTION OF SERVICE AND RATES, (Cont'd.)

3.6 Optional Residential Services, (Cont'd.)

3.6.10 Plan N Service - Unlimited, (Cont'd.)

D. Rates and Charges

1. Application of Charges

A Monthly Recurring Charge (MRC) is billed each month in advance and applies to each line presubscribed to Plan N Service - Unlimited. The MRC applies in full each month for each line except in the case of the first and last month partial billing cycles where the MRC will be prorated based on the actual number of days the Customer had the service during the billing cycle. Unlimited interLATA interexchange calling is included in the MRC (excluding minutes used for international, Operator Assisted calls and Directory Assistance calls).

2. Monthly Recurring Charge - Maximum

When service is used for both interstate and intrastate calling, the MRC applies only once.

Monthly Recurring Charge - Maximum \$30.00

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SECTION 3 - DESCRIPTION OF SERVICE AND RATES, (Cont'd.)

3.6 Optional Residential Services, (Cont'd.)

3.6.11 Discounted Plan for Disabled Customers

A. General Description

A discounted optional calling plan is available for residential Customers that have been certified as disabled by their local exchange carrier. The Customer must demonstrate their eligibility for this plan at the time of presubscription. This service utilizes Customer-provided switched access lines that are presubscribed to the Company.

B. Additional Terms and Conditions

If the Customer selects an alternative calling plan, no further discounts will be applied to that plan's rates.

C. Operator Service Discounts

Rates for usage associated with operator assisted calling will also be reduced by applying the direct dial rates described in Rates and Charges instead of the Operator Services usage rate, unless the operator assisted rate is lower. In those cases, the lower rate will apply. In addition, the disabled Residential Customer who places a call from the presubscribed line with the assistance of an operator will receive the operator assistance at no charge.

D. Directory Assistance Discount

Directory Assistance Charges will be waived for any Customer presubscribed to the Discounted Plan for Disabled Customers.

E. Rates and Charges

Each call is billed in one (1) minute increments after an initial minimum call duration of one (1) minute. Any partial minute is rounded up to a full minute. The Customer must be presubscribed to the Discounted Plan for Disabled Customers to obtain the discounted rates for Operator Services and Directory Assistance.

	Maximum InterLATA	Maximum IntraLATA
Rate Per Minute	\$0.15	\$0.135

SECTION 3 - DESCRIPTION OF SERVICE AND RATES, (Cont'd.)

3.6 Optional Residential Services, (Cont'd.)

3.6.12 Plan O Service – Unlimited

A. General Description

Plan O Service - Unlimited is an optional calling plan offered for outbound direct-dialed interLATA interexchange switched voice calling to Residential Customers who also subscribe to a qualifying local service package as described in "Qualifying Local Service" below.

Plan O Service – Unlimited is available 24 hours a day, seven days a week for all interLATA interexchange direct dialed outbound calling. This unlimited plan utilizes Customer-provided switched access lines that are presubscribed to the Company. To be eligible for this service, the Customer must demonstrate to the satisfaction of the Company at the time of subscription that he or she also subscribes to a qualifying local service package.

This plan offers unlimited minutes of calling during all time of day rate periods for direct dialed 1+ interLATA interexchange domestic voice calls. Minutes used for international, Operator Assisted Calling and Directory Assistance are excluded.

SECTION 3 - DESCRIPTION OF SERVICE AND RATES, (Cont'd.)

3.6 Optional Residential Services, (Cont'd.)

3.6.12 Plan O Service – Unlimited, (Cont'd.)

B. Qualifying Local Service

The qualifying local services are optional residential service packages offered by an affiliated local exchange company (in an affiliated local exchange company serving areas) or a non-affiliated local exchange company (outside of an affiliated local exchange company serving areas) that provide the Customer with a combination of basic local service and unlimited intraLATA toll service for one monthly charge. One of the two qualifying local packages also includes additional calling features (e.g., voicemail, call waiting, caller ID).

The following optional residential service packages that qualify for Plan O Service – Unlimited are listed below and are further described in the affiliated company's intrastate tariffs. The qualifying service packages are subject to availability and regulatory approval of the corresponding service offering of the affiliate. To be eligible for this service, the Customer must demonstrate to the satisfaction of the Company at the time of subscription that he or she also subscribes to one of the following service packages in accordance with the descriptions and regulations for the respective package as contained in the relevant sections, as identified below:

Regional Essentials	Frontier South, Inc., South Carolina General Customer Services Tariff (SCIGLO) (fGTE company), Section 13 Frontier South, Inc., d/b/a Frontier South Carolina General Customer Services Tariff (SCICL1) (fContel company), Section 13
Regional Value	Frontier South, Inc., South Carolina General Customer Services Tariff (SCIGLO) (fGTE company), Section 13 Frontier South, Inc., d/b/a Frontier South Carolina General Customer Services Tariff (SCICL1) (fContel company), Section 13

Plan O Service – Unlimited is also offered to Customers outside of an affiliated local exchange company serving areas who subscribe to a residential service package from a local exchange carrier with the same combination of services and features for one monthly charge. The Customer must demonstrate to the satisfaction of the Company at the time of subscription that he or she also subscribes to one of the qualifying local service packages.

SECTION 3 - DESCRIPTION OF SERVICE AND RATES, (Cont'd.)

3.6 Optional Residential Services, (Cont'd.)

3.6.12 Plan O Service – Unlimited, (Cont'd.)

C. Limitations of Service

The Customer who discontinues or cancels the Company's service or the local exchange carrier's qualifying local service package or whose service is refused, canceled, or discontinued by the Company under this tariff or by the local exchange carrier shall forfeit eligibility for rates under this plan. The Customer who forfeits eligibility for Plan O Service - Unlimited and remains presubscribed to the Company's service will default to Plan F Service (30 Minute Allotment) rates described in the Current Rates Section of this tariff, unless the Customer selects another Optional Residential Service.

This Plan is available for residential Customer use. If the Customer uses the Plan for non-residential voice calling purposes, including but not limited to commercial facsimile, resale, telemarketing, prolonged internet connections, or autodialing, the Company may suspend, restrict or cancel the Customer's service, subject to applicable notice requirements. After applicable notice, the Company may also adjust the charges to Plan F Service (30 Minute Allotment) rates unless the Customer has a qualifying local service, in which case the Customer will be switched to Plan C Service rates, as a result of non-residential use.

The Customer who subscribes to Plan O Service - Unlimited is not eligible to participate in any domestic free minutes promotions.

This calling plan is only offered where billing and system capability exists.

The Customer who subscribes to Plan O Service – Unlimited may select any International Option, except International Plan K Service – Unlimited.

SECTION 3 - DESCRIPTION OF SERVICE AND RATES, (Cont'd.)

3.6 Optional Residential Services, (Cont'd.)

3.6.12 Plan O Service – Unlimited, (Cont'd.)

D. Rates and Charges

1. Application of Charges

A Monthly Recurring Charge (MRC) is billed each month in advance and applies to each line presubscribed to Plan O Service - Unlimited. The MRC applies in full each month for each line except in the case of the first and last month partial billing cycles where the MRC will be prorated based on the actual number of days the Customer had the service during the billing cycle. Unlimited interLATA interexchange calling is included in the MRC (excluding minutes used for international, Operator Assisted calls and Directory Assistance calls).

2. Monthly Recurring Charge

When service is used for both interstate and intrastate calling, the MRC applies only once.

	Maximum
Monthly Recurring Charge	\$26.00

SECTION 3 - DESCRIPTION OF SERVICE AND RATES, (Cont'd.)

3.6 Optional Residential Services, (Cont'd.)

3.6.13 Plan P Service

A. General Description

Plan P Service is an optional calling plan offered to Residential Customers for outbound direct-dialed domestic calling, utilizing Customer-provided switched access lines that are presubscribed to the Company. Plan P Service Residential Customers receive a single flat rate per minute, 24 hours a day, seven days a week for all intrastate direct-dialed domestic calling.

Calls are billed in one (1) minute increments after an initial minimum call duration of one (1) minute. Any partial minute is rounded up to the next full minute.

The direct dial flat rate does not apply to international, directory assistance or operator assisted calls.

B. Rates and Charges - Maximum

Per Minute Rate:	\$0.30
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SECTION 3 - DESCRIPTION OF SERVICE AND RATES, (Cont'd.)**3.7 Optional Business Services****3.7.1 FirmRate Plus Plan**

The FirmRate Plus Plan is offered to Business Customers for outbound direct dialed calling from presubscribed switched Access Lines at one flat per minute rate. Inbound (toll free) calling is also available for termination on switched Access Lines.

This plan is an add-on service to the interstate FirmRate Plus plan. A Minimum Spend Level Charge applies to Customers subscribing to this plan as specified in the Company's interstate rates, term and conditions.

A. Billing Increments

The billing increment and minimum call duration of each call is determined by the access method selected by the Customer and the call type. Partial increments are rounded to the next increment.

Access Type/Call Type	Initial Increment	Additional Increment
Switched Access	18 Seconds	6 seconds
Operator Assisted	1 minute	1 minute

SECTION 3 - DESCRIPTION OF SERVICE AND RATES, (Cont'd.)

3.7 Optional Business Services, (Cont'd.)

3.7.1 FirmRate Plus Plan, (Cont'd.)

B. Termination Liability

When the Customer terminates service under this plan prior to the expiration of the Customer's selected term commitment, a termination charge will be assessed. The termination charge is calculated by multiplying 35 percent (35%) of the Customer's Minimum Spend Level times the number of months remaining in the term.

The early termination charge will apply under the following circumstances:

1. When the Customer disconnects its entire account; or
2. When the Customer selects a shorter term.

The early termination charge will not apply under the following circumstances:

1. When the Customer's physical location changes, but the term plan is continued at the new location;
2. When the Customer negotiates the term plan for a longer term;
3. When the Customer moves to a jurisdiction where the Company is prohibited from offering service;
4. When the Customer changes plan prior to 60 days of service;
5. When the Customer returns to the Company and the same term length agreement as a result of a Winback program; or
6. When the Customer moves from a one or three year term on FirmRate Plus Plan to either a one or three year term on FirmRate Advantage Plan or FlexDistance Plan.

At the expiration of the term commitment, the Customer will continue at the same commitment and usage rate unless they choose to make a change, either to a different term commitment/minimum usage guarantee or to a different plan. If the Customer continues without changing, they will still be liable for the minimum usage guarantee to which they were originally subscribed.

C. Rates and Charges

See Appendix A for current rates.

SECTION 3 - DESCRIPTION OF SERVICE AND RATES, (Cont'd.)

3.7 Optional Business Services, (Cont'd.)

3.7.2 FirmRate Advantage Plan

A. General Description

The FirmRate Advantage Plan is offered to Business Customers for outbound direct dialed calling from presubscribed switched Access Lines at one flat per minute rate. Inbound (toll free) calling is also available for termination on switched Access Lines. Customers may select a one or three year term commitment in order to obtain lower rates.

This plan is an add-on service to the interstate FirmRate Advantage plan. A Minimum Spend Level Charge applies to Customers subscribing to this plan as specified in the Company's interstate rates, term and conditions.

The Customer who discontinues or cancels the Company's service, or whose service is refused, canceled or discontinued by the Company under this tariff, shall forfeit eligibility for the discounted rates under this Option. The Customer who forfeits eligibility for this Option and remains presubscribed to the Company's service will be charged the FirmRate Plus calling plan rates as specified in this tariff.

B. Billing Increments

The billing increment and minimum call duration of each call is determined by the access method selected by the Customer and the call type. Partial increments are rounded up to the next increment.

Access Type/Call Type	Initial Increment	Additional Increment
Switched Access (Month to Month)	60 seconds	6 seconds
Switched Access (1 & 3 Year Term)	18 seconds	6 seconds
Operator Assisted	60 seconds	60 seconds

SECTION 3 - DESCRIPTION OF SERVICE AND RATES, (Cont'd.)

3.7 Optional Business Services, (Cont'd.)

3.7.2 FirmRate Advantage Plan, (Cont'd.)

C. Termination Liability

When the Customer terminates service under this plan prior to the expiration of the Customer's selected term commitment, a termination charge will be assessed. The termination charge is calculated by multiplying 35 percent (35%) of the Customer's Minimum Spend Level times the number of months remaining in the term.

The early termination charge will apply under the following circumstances:

1. When the Customer disconnects its entire account; or
2. When the Customer selects a shorter term.

The early termination charge will not apply under the following circumstances:

1. When the Customer's physical location changes, but the term plan is continued at the new location;
2. When the Customer negotiates the term plan for a longer term;
3. When the Customer moves to a jurisdiction where the Company is prohibited from offering service;
4. When the Customer changes plan prior to 60 days of service;
5. When the Customer returns to the Company and the same term length agreement as a result of a Winback program; or
6. When the Customer moves from a one or three year term on FirmRate Advantage Plan to either a one or three year term on FirmRate Plus Plan or FlexDistance Plan.

At the expiration of the term commitment, the Customer will continue at the same commitment and usage rate unless they choose to make a change, either to a different term commitment/minimum usage guarantee or to a different plan. If the Customer continues without changing, they will still be liable for the minimum usage guarantee to which they were originally subscribed.

SECTION 3 - DESCRIPTION OF SERVICE AND RATES, (Cont'd.)

3.7 Optional Business Services, (Cont'd.)

3.7.2 FirmRate Advantage Plan, (Cont'd.)

D. Rates and Charges

1. Usage Rates

Calls are billed in increments of one (1) minute for the initial increment and 6 seconds for each additional increment with a minimum billing of one (1) minute.

a. Switched Access Outbound Rates

See Appendix A for current rates.

b. Switched Access Inbound (Toll Free) Rates

See Appendix A for current rates.

SECTION 3 - DESCRIPTION OF SERVICE AND RATES, (Cont'd.)

3.7 Optional Business Services, (Cont'd.)

3.7.3 FlexDistance Plan

A. General Description

The FlexDistance Plan is offered to Business Customers for outbound direct dialed calling from presubscribed switched Access Lines at one flat per minute rate, regardless of distance. A Monthly Usage Guarantee (MUG) applies to the monthly billing. The FlexDistance Customer may choose to commit to a higher spend level in exchange for a lower per minute usage rate. Inbound (toll free) calling is also available for termination on switched Access Lines. Customers may select a one or three year term commitment in order to obtain lower rates.

This plan is an add-on service to the interstate FlexDistance Plan.

B. Rates and Charges

1. Billing Increments

The billing increment is determined by the MUG selected by the Customer. Partial increments are rounded to the next increment.

Switched Access Monthly Usage Guarantee	Initial Increment	Additional Increment
\$24.00	1 minute	6 seconds
\$40.00	1 minute	6 seconds
\$65.00	1 minute	6 seconds
\$150.00	30 Seconds	6 seconds
\$300.00	30 Seconds	6 seconds
\$500.00	30 Seconds	6 seconds
\$750.00	30 Seconds	6 seconds
\$1,000.00	30 Seconds	6 seconds
\$1,500.00	30 Seconds	6 seconds

SECTION 3 - DESCRIPTION OF SERVICE AND RATES, (Cont'd.)

3.7 Optional Business Services, (Cont'd.)

3.7.3 FlexDistance Plan, (Cont'd.)

B. Rates and Charges, (Cont'd.)

2. Monthly Usage Guarantee

Customers whose total monthly long distance usage charges do not meet their subscribed Monthly Usage Guarantee level will be assessed the difference between their total long distance usage charges and their subscribed Monthly Usage Guarantee level.

Direct dialed calls, Conference Connections audioconferencing usage, operator assisted calls, directory assistance calls, Toll Free calls and Monthly Recurring Charges, International Plan Monthly Recurring Charges, free minute promotions and percentage discount promotions will contribute toward meeting the MUG. Only charges of the Company will contribute to the MUG. Taxes, surcharges, Federal Access Charges and charges billed by other carriers, including charges billed by Company's affiliates, on the Customer's bill will not contribute to the MUG.

Usage Rates are determined according to the Term Commitment and MUG selected by the Customer. See Appendix A for current rates.

3. Supplemental Discount

The Supplemental Discount is available to new and returning Customers who establish new service with a one or three year term. Existing Customers who agree to modify their service by accepting a new contract term of one or three years will also be offered the Supplemental Discount.

The Supplemental Discount applies to the cumulative usage each billing cycle and is at the percent shown in Appendix A - Current rates.

SECTION 3 - DESCRIPTION OF SERVICE AND RATES, (Cont'd.)

3.7 Optional Business Services, (Cont'd.)

3.7.3 FlexDistance Plan, (Cont'd.)

C. Termination Liability

When the Customer terminates service under this plan prior to the expiration of the Customer's selected term commitment, a termination charge will be assessed. The termination charge is calculated by multiplying 35 percent (35%) of the Customer's Monthly Usage Guarantee multiplied times the number of months remaining in the term.

Early termination charge will apply in all instances where the Flex Plan is terminated by the Customer, including:

- A. When the Customer disconnects its entire account;
- B. When the Customer selects a shorter term; or
- C. When the Customer negotiates a reduction in their monthly spending commitment more than one level during a billing cycle.

Early termination charge will not apply under the following circumstances:

- A. When the Customer's physical location changes, but the term plan is continued at the new location;
- B. When the Customer negotiates the term plan for a longer term;
- C. When the Customer moves to a jurisdiction where the Company is prohibited from offering service;
- D. When the Customer changes plan prior to 60 days of service;
- E. When the Customer returns to the Company as a result of a Winback program;
- F. When the Customer reduces their term monthly spend level one level during a billing cycle; or
- G. When the Customer moves from a one or three year term on Flex Distance Service to Unlimited Long Distance Service.

At the expiration of the term commitment, the Customer will continue at the same commitment and usage rate unless they notify the Company of a change to a different term commitment/minimum usage guarantee or to a different plan. If the Customer continues without notifying the Company of any changes, the Customer will remain liable for the MUG to which they were originally subscribed.

SECTION 3 - DESCRIPTION OF SERVICE AND RATES, (Cont'd.)

3.7 Optional Business Services, (Cont'd.)

3.7.4 Business Unlimited Long Distance Service

A. General Description

Business Unlimited Long Distance Service is an optional calling plan offered for unlimited outbound direct-dialed 1+ interLATA interexchange voice calling and discounted Toll Free voice usage to Business Customers who also subscribe to qualifying local services from their local exchange company, as described below. Business Unlimited Long Distance Service utilizes Customer-provided switched access lines that are presubscribed to the Company. To be eligible to receive this service, the Customer must demonstrate to the satisfaction of the Company at the time of subscription that it also subscribes to all qualifying local services and is subject to all restrictions regarding this service. This service is offered to both single line and multi-line Customers subject to the restrictions noted below.

B. Qualifying Local Services

The Customer must have all qualifying local services described below from their local exchange company to qualify for Business Unlimited Long Distance Service. To qualify for Business Unlimited Long Distance Service, the customer must subscribe to a qualifying business dial tone service, business exchange service or digital centrex plus service on no more than 10 qualifying lines that include:

1. Unlimited local exchange calling, and
2. Unlimited IntraLATA toll calling.

Such qualifying local business plans must provide unlimited local and IntraLATA calling for a flat rate monthly price.

SECTION 3 - DESCRIPTION OF SERVICE AND RATES, (Cont'd.)

3.7 Optional Business Services, (Cont'd.)

3.7.4 Business Unlimited Long Distance Service, (Cont'd.)

C. Limitations of Service

Business Unlimited Long Distance Service is not available with the following local/intraLATA business services: FlexGrow type services, PBX trunks, ground start lines or trunks, ISDN services, remote call forwarding services, foreign exchange services, public telephone services, public access smart-pay lines, flexpath services, analog to digital conversion digital PBX services, WATS services or the equivalents of any such services.

Business Unlimited Long Distance Service is only available to Customers who, at the time of service initiation, subscribe to twenty-five (25) or fewer qualifying business dial tone lines (voice grade or voice grade equivalent) from their local exchange company.

The Customer may discontinue enrollment in Business Unlimited Long Distance Service at any time upon request to the Company. The Customer who discontinues or cancels the Company's service or the local exchange carrier's qualifying services or whose service is refused, canceled or discontinued by the Company under this tariff or by the local exchange carrier shall forfeit eligibility for rates under this plan.

The Customer who forfeits eligibility for this Business Unlimited Long Distance Service and remains presubscribed to the Company's service will default to either FirmRate Plus depending on the Customer's presubscribed service. If there is no other plan on the Customer's account or for single line accounts, the Customer will default to FirmRate Plus Plan, FirmRate Advantage Plan or FlexDistance Plan unless the Customer selects another Optional Business Service.

SECTION 3 - DESCRIPTION OF SERVICE AND RATES, (Cont'd.)

3.7 Optional Business Services, (Cont'd.)

3.7.4 Business Unlimited Long Distance Service, (Cont'd.)

C. Limitations of Service, (Cont'd.)

This service may only be used for voice applications and may not be used for the transmission of data, for internet connections, or for any other non-voice application. This service may also not be used for autodialing. If the Customer uses this service for any non-eligible purpose, including but not limited to the examples noted above, the Company may immediately suspend, restrict or cancel the service without advance notice. The Company may also adjust the charges to FirmRate Plus Plan, FirmRate Advantage Plan or FlexDistance Plan as a result of the Customer's use of the service for non-eligible uses as set forth herein.

This calling plan is only offered where billing and system capabilities exist.

SECTION 3 - DESCRIPTION OF SERVICE AND RATES, (Cont'd.)

3.7 Optional Business Services, (Cont'd.)

3.7.4 Business Unlimited Long Distance Service, (Cont'd.)

D. Rates and Charges

1. Application of Charges

A Monthly Recurring Charge (MRC) is billed each month in advance and applies to each line presubscribed to the Company's Business Unlimited Long Distance Service. The MRC applies in full each month for each line regardless of the amount of qualifying usage. In the case of first and last month partial billing cycles, the MRC will be prorated based on the actual number of days the Customer had the service during the billing cycle.

Only charges for direct dialed outgoing voice minutes of use are covered under the MRC for this plan. All other charges for usage and services, including but not limited to International calling, Directory Assistance services, Operator Assisted services, collect or person to person calls, 900, 700, 976 calls, calls to access information services, internet usage, fees and surcharges are not included as part of the MRC with this plan and will be charged separately.

Discounted rates as described below apply to Toll Free usage. Such usage is charged separately and is not part of the unlimited usage provided under this plan. For Toll Free partial increments are rounded up to the next increment. All calls are rated at 60 seconds for the initial increment, and 6 seconds for each additional increment.

2. Rates

See Appendix A for current rates.

SECTION 3 - DESCRIPTION OF SERVICE AND RATES, (Cont'd.)

3.7 Optional Business Services, (Cont'd.)

3.7.4 Business Unlimited Long Distance Service, (Cont'd.)

E. Bundled Service Option

1. General Description

The Bundled Service Option is offered to Business Unlimited Long Distance Service Customers who also subscribe to qualifying services provided by affiliates of the Company, as described below. Availability of this option is subject to regulatory approval of the corresponding service offering of the affiliate. To be eligible for this Option, the Customer must demonstrate to the satisfaction of the Company at the time of subscription that it also subscribes to the following service package in accordance with the descriptions and regulations for the respective packages as contained in the relevant sections of the affiliates tariffs as described below.

Unlimited Local Usage for Business -	South Carolina Deregulated Price List
Unlimited Local and IntraLATA Toll Usage for Business -	South Carolina Deregulated Price List
Unlimited Dial Tone Line (DTL) Package for Business and Unlimited CustoPAK Package for Business	South Carolina Deregulated Price List
Single Line Business PAK	South Carolina Deregulated Price List
Solutions for Business Bundle	South Carolina Deregulated Price List

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SECTION 3 - DESCRIPTION OF SERVICE AND RATES, (Cont'd.)

3.7 Optional Business Services, (Cont'd.)

3.7.4 Business Unlimited Long Distance Service, (Cont'd.)

E. Bundled Service Option, (Cont'd.)

2. Limitations of Service

The Bundled Service Option is only offered where billing and system capabilities exist and is not available with local business FlexGrow services, PBX trunks, ground start lines or trunks, ISDN services, remote call forwarding services, foreign exchange services, public telephone services, flexpath, and analog to digital conversion digital PBX services or the equivalents of any such services.

The Bundled Service Option is only available to Customers who, at the time of service initiation, subscribes to 25 or fewer qualifying business dial tone lines (voice grade or voice grade equivalent), per account or per Customer location, from an affiliated local exchange company, pursuant to the applicable affiliated local exchange company's tariffs. The Bundled Service Option may only be purchased on up to ten (10) qualifying lines, per account or per Customer location, pursuant to the applicable affiliated local exchange company's tariffs.

Specific call detail information is not available with this flat rated service.

The Customer who forfeits eligibility for this Bundled Service Option and remains presubscribed to the Company's service will default to either FirmRate Plus or SimpleOptions depending on the Customer's presubscribed service on other lines. If there is no other plan on the account, the Customer will default to FirmRate Plus Service, FirmRate Advantage Service or FlexDistance Service as described in Section 3 unless the Customer selects another Optional Business Service.

SECTION 3 - DESCRIPTION OF SERVICE AND RATES, (Cont'd.)

3.7 Optional Business Services, (Cont'd.)

3.7.4 Business Unlimited Long Distance Service, (Cont'd.)

E. Bundled Service Option, (Cont'd.)

2. Limitations of Service, (Cont'd.)

This service may only be used for voice applications and may not be used for the transmission of data, for Internet connections, or for any other non-voice application. This service may also not be used for autodialing. In order to be eligible for this plan, the Company must be able to verify that the Customer meets these eligibility requirements. The Customer who no longer meets these eligibility requirements will not be eligible for this plan. The Company will notify the Customer that they no longer meet the eligibility requirements and, as such, will allow the Customer an opportunity to discuss options, such as an alternative plan. The Company may also adjust the charges to FirmRate Plus Service, FirmRate Advantage Service or FlexDistance Service as described in Sectioned in Section 3, as a result of the Customer's use of the service for non-eligible uses as set forth herein. The Company will notify the Customer if it appears upon review of the usage patterns that a potential misuse of the service is occurring. In such event, the Customer will be offered an opportunity to explain any apparent misuse of service prior to implementation of corrective measures described herein.

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SECTION 3 - DESCRIPTION OF SERVICE AND RATES, (Cont'd.)

3.7 Optional Business Services, (Cont'd.)

3.7.4 Business Unlimited Long Distance Service, (Cont'd.)

E. Bundled Service Option, (Cont'd.)

3. One Year Term Option

The Customer has the option to commit to a one year term for the service. This option is only available when the Customer agrees to a one year term on the qualifying services provided by affiliates of the Company. The one-year term option shall be available to Customers on a per line basis and is not required to be co-terminus among all of the Customer's lines. At the end of the one year term or any subsequent renewal, the agreement will automatically be renewed for an additional one year term on the same terms and conditions, unless either party provides advance notice that it does not wish to renew the term. The Customer shall have sixty days prior to the end of the initial term or subsequent renewal to cancel such term option without the imposition of termination charges. Pricing will remain the same during any renewal unless the Company has provided 30 days notice of any change.

SECTION 3 - DESCRIPTION OF SERVICE AND RATES, (Cont'd.)

3.7 Optional Business Services, (Cont'd.)

3.7.4 Business Unlimited Long Distance Service, (Cont'd.)

E. Bundled Service Option, (Cont'd.)

4. Termination Liability

If the one year term option is chosen, the Customer may terminate service within the first 60 calendar days from the Order Completion Date. If terminated within this 60-day period, the Customer shall not be responsible for any termination charges. The Customer will be responsible for any charges incurred up to the date of termination. If the customer terminates service after such 60-day period and prior to the completion of the one year term, the customer shall be liable for an early termination charge of 25% of the monthly recurring charge for each month remaining in the one year term plus all charges incurred up to the date of termination.

An early termination charge will not apply under the following circumstances.

- a. When the Customer's physical location changes, but the term plan is continued at the new location;
- b. When the Customer moves to a jurisdiction where the Company is prohibited from offering service;
- c. When the Customer renegotiates a new term commitment plan for the same service before the current term commitment expires and the value of the new term commitment is equal to or greater than the remaining value of the current term commitment; or
- d. When the Customer changes to another service or usage plan or upgrades service or usage under a term commitment, and the value of the new term commitment is equal to or greater than the remaining value of the current term commitment.

SECTION 3 - DESCRIPTION OF SERVICE AND RATES, (Cont'd.)

3.7 Optional Business Services, (Cont'd.)

3.7.4 Business Unlimited Long Distance Service, (Cont'd.)

E. Bundled Service Option, (Cont'd.)

5. Bundled Service Option Rates and Charges

a. Application of Charges

A Monthly Recurring Charge (MRC) is billed each month in advance and applies to each line presubscribed to the Company's Business Unlimited Long Distance Service Bundled Service Option Service. The MRC applies in full each month for each line regardless of the amount of qualifying usage. In the case of first and last month partial billing cycles, the MRC will be prorated based on the actual number of days the Customer had the service during the billing cycle.

Only charges for direct dialed outgoing voice minutes of use are covered under the MRC for this plan. All other charges for usage and services, including but not limited to International calling, Directory Assistance services, Operator Assisted services, collect or person to person calls, 900, 700, 976 calls to access information service, internet usage, fees and surcharges are not included with this plan and will be charged separately.

Discounted rates as described below apply to Toll Free usage. Such usage is charged separately and is not part of the unlimited usage provided under this plan. For Toll Free calls, partial increments are rounded up to the next increment. All calls are rated at 60 seconds for the initial increment, and 6 seconds for each additional increment.

b. See Appendix A for current rates.

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SECTION 4 - MISCELLANEOUS SERVICES, (Cont'd.)

4.1 Directory Assistance

Directory Assistance provides to the Customer available published telephone numbers of switched voice telephone service subscribers based on name or name and address information provided by the Customer to the Directory Assistance operator. The Directory Assistance charge applies to each call by the Customer requesting Directory Assistance regardless of whether the Directory Assistance bureau is able to furnish the requested telephone number. Directory Assistance will provide the Customer with up to two telephone numbers per call. If the Customer should disconnect the call prior to being provided the two telephone numbers, the Directory Assistance charge is applicable. All applicable service charges and surcharges apply in addition to the Directory Assistance charge specified below. If the Customer receives an incorrect telephone number and notifies the Company, a billing credit for Directory Assistance charges shall be provided.

The Directory Assistance charge will be waived for calls to Directory Assistance (other than Directory Assistance Call Completion) by a properly certified hearing impaired Customer who utilizes a TDD to access the service.

4.1.1 Directory Assistance Rates

Maximum Per Call To Directory Assistance	\$1.50
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4.1.2 Directory Assistance Call Completion Rates

When the Customer elects to have the Company automatically place the call to the requested number, a Directory Assistance with Call Completion Charge applies in addition to the Directory Assistance Charge, and in addition to all other applicable charges. The applicable usage charge is the rate shown below, unless the Customer is presubscribed to an optional calling plan, in which case the optional calling plan rates apply.

Maximum Per Completed Call	\$2.00
Maximum Rate Per Minute	\$0.36

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SECTION 4 - MISCELLANEOUS SERVICES, (Cont'd.)

4.2 Operator Services

Operator Services allow Customers and Consumers to place calls using operator assistance for call completion or billing.

Usage charges and an appropriate service charge will be assessed on a per call basis, as stated in this tariff. For calls made using a telephone company card, acceptance of the card will be dependent upon the Company's ability to verify the card as valid. Only those cards accepted by the Company may be used for Operator Services. The Company reserves the right to verify acceptance of charge prior to billing charges to a third party number.

- 4.2.1 Operator services may be used by a Customer and by an Aggregator and their respective Consumers (i.e., patrons, guests, invitees or employees) to complete Operator Station, Person-to-Person, Collect, Third-Party, and/or Calling Card calls.
- 4.2.2 Charges for Operator Assisted Calls include two components: a usage-sensitive component and a fixed per-call service charge based upon the type of operator service provided.
- 4.2.3 The usage-sensitive portion of the charge for an Operator Assisted Call is set forth in Section 4.2.8 below.
- 4.2.4 The fixed per-call service charge portions of the charge for an Operator Assisted Call is set forth in Section 4.2.7.
- 4.2.5 The Company shall not bill the Customer for any surcharges or fees imposed by the Aggregator. With respect to charges imposed by the Aggregator for the use of the telephone, the Aggregator is responsible for charging a flat rate and for posting of the charge in plain view at each telephone.

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SECTION 4 - MISCELLANEOUS SERVICES, (Cont'd.)

4.2 Operator Services, (Cont'd.)

- 4.2.6 Service may be suspended by the Company, without notice to the Customer or the Aggregator, by blocking traffic to certain countries, cities, or NPA-NXX exchanges, or individual telephone numbers, or by blocking calls using certain Customer Authorization Codes or Calling Cards, when the Company deems it necessary to take such action to prevent unlawful use of service. The Company shall restore service as soon as it can be provided without undue risk, and shall, upon request by the Customer affected, assign a new Authorization Code to replace the one that has been deactivated. The Company reserves the right to validate the credit worthiness of Customers through available Calling Card, called number, Third Party telephone number and room number verification procedures. Where a requested billing method cannot be validated, the Customer or Consumer may be required to provide an acceptable alternate billing method or the Company may refuse to place the call.

4.2.7 Service Charges - Maximum

A per-call service charge applies in addition to the per minute usage rates when applicable. The service charge applies in all rate periods.

The Company's rates for this service are not subject to a maximum rate, pursuant to Order No. 96-377, Docket No. 96-051-C. See Appendix A for current rates.

4.2.8 Usage Charges - Maximum

The Company's rates for this service are not subject to a maximum rate, pursuant to Order No. 96-377, Docket No. 96-051-C. See Appendix A for current rates.

SECTION 4 - MISCELLANEOUS SERVICES, (Cont'd.)

4.3 Toll Free Services

4.3.1 Business Toll Free Service

A. General Description

Business Toll Free Service provides for the termination of in-bound toll free 800/888 calls to one-party exchange access lines or to dedicated access facilities. The minimum service period is one month. The Company's Business Toll Free Services for intrastate use are sold as an add-on to interstate Business Toll Free Services. Charges for specialized features, monthly recurring charges, and nonrecurring charges are set forth in the Company's federal rate schedules.

B. Business Toll Free Service Number Assignment

The Customer will be assigned an 800/888 XXX-XXXX number. 800/888 Number Service allows for but does not require the 800/888 service Customer to use the number. The assigned 800/888 number will terminate to an exchange access line or to dedicated access facilities.

C. Business Toll Free Service Area of Service

Area of Service defines the geographic location from which the 800/888 Number Customer desires to accept calls for a given 800/888 number. 800/888 Number Service can be selected for an area by specifying the desired area of service. The desired Area of Service must be specified by Customer at the time service is ordered. Nationwide coverage is standard and available at no additional charge when subscribing to Business Toll Free Service. Customers can choose to restrict originating calling area by state, NPA, or exchange for a charge specified in the Company's federal rate schedules.

D. Rates and Charges - Maximum

The Company's rates for this service are not subject to a maximum rate, pursuant to Order No. 96-377, Docket No. 96-051-C. See Appendix A for current rates.

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SECTION 4 - MISCELLANEOUS SERVICES, (Cont'd.)

4.4 Pay Telephone Surcharge

In order to recover the Company's expenses to comply with the FCC's pay telephone compensation plan effective on October 7, 1997 (FCC 97-371), an undiscountable per call charge is applicable to all interstate, intrastate and international calls that originate from any domestic pay telephone used to access the Company's services, unless otherwise specified in this tariff. The Pay Telephone Surcharge, which is in addition to standard tariffed usage charges and any applicable service charges and surcharges associated with the Company's service, applies for the use of the instrument used to access the Company service and is unrelated to the Company's service accessed from the pay telephone.

Pay telephones include coin-operated and coinless phones owned by local telephone companies, independent companies and other interexchange carriers. The Pay Telephone Surcharge applies to the initial completed call and any reoriginated call (i.e., using the A#@ symbol).

Whenever possible, the Pay Telephone Surcharge will appear on the same invoice containing the usage charges for the surcharged call. In cases where proper pay telephone coding digits are not transmitted to the Company prior to completion of a call, the Public Pay Telephone Surcharge may be billed on a subsequent invoice after the Company has obtained information that the originating station is an eligible pay telephone.

SECTION 5 - OBSOLETE SERVICE OFFERINGS

Services in this section are available only to existing Customers at existing locations, unless otherwise indicated in the service descriptions in this Section. Customers who are disconnected from an obsolete/grandfathered plan as a result of non-payment may lose their eligibility to be restored to the obsolete/grandfathered plan.

SECTION 5 - OBSOLETE SERVICE OFFERINGS, (Cont'd.)

5.1 Business/Residence Line Toll Free Service

This service is only available to existing Customers as of June 1, 2001, at existing locations, without modification.

Business/Residence Line Toll Free Service provides for the termination of inbound toll-free calls to one-party exchange access lines. The minimum service period for Business/Residence Line Toll Free Service is one day.

5.1.1 Toll Free Number Assignment

Toll Free Number Assignment provides for the assignment of a single ten digit toll free number (i.e. 800-XXX-XXXX). Toll Free Number Service allows for but does not require the Toll Free Service Customer to use one toll free number. Toll Free Number Service can be selected for an area by specifying the desired area of service, as described in 5.1.1 following. The assigned toll free number will terminate to an exchange access line.

5.1.2 Area of Service

Area of Service defines the geographic location from which the Toll Free Number Service customer desires to accept calls for a given Toll Free number. An exchange access line is required for termination of Toll Free Number Service traffic. The desired Area of Service must be specified by Customer at the time Business/Residence Line Toll Free Service is ordered.

5.1.3 Variable Call Destination

The Variable Call Destination feature provides for multiple terminations of Business/Residence Line Toll Free Service when Customer specifies an Area of Service. This allows for the assignment of one toll free number with termination to an exchange access line.

SECTION 5 - OBSOLETE SERVICE OFFERINGS, (Cont'd.)

5.1 Business/Residence Line Toll Free Service, (Cont'd.)

5.1.4 Determining Usage Charges

Monthly usage charges are calculated separately for each exchange access line termination. There is a minimum usage charge based on the average completed call of 30 seconds per completed call for each billing period for each rate period. Therefore, if the average duration of all such calls is less than 30 seconds, the total use equals the number of calls multiplied by 30 seconds. Usage charges apply as follows:

- A. For each exchange access line termination of a given toll free number, the total chargeable hours for each rate period for each termination is the greater of (1) or (2) following, rounded up to the nearest tenth.
 - 1. Determine the total actual Business/Residence Line Toll Free Service hours associated with a given toll free number and exchange access line for each rate period (chargeable time for each call) or;
 - 2. Determine the total equivalent hours associated with a given toll free number for the exchange access line termination used for each rate period by applying the minimum average time requirement of 30 seconds per call (1 call X 30 seconds).
- B. Using the total chargeable hours per rate period determined in 1. preceding and the table of hourly rates, multiply the hourly rates(s) in the appropriate usage tier by the number of hours used in each usage tier. The total charge is the sum of all the usage.
- C. The charges for a fractional part of a month will be a proportionate part of the monthly recurring charge based on the actual number of days service is provided, plus the usage charges applicable for that month. Every month is considered to have 30 days.

SECTION 5 - OBSOLETE SERVICE OFFERINGS, (Cont'd.)

5.1 Business/Residence Line Toll Free Service, (Cont'd.)

5.1.5 Rates and Charges

A. Per Hour of Use

MONTH-TO-MONTH	DAY	EVE	NITE/WKEND
0 - 10 hours	\$16.20	\$12.15	\$8.10
10.1 - 25 hours	14.15	10.61	7.05
25.1 - 50 hours	12.75	9.55	6.35
50.1 - 80 hours	10.75	8.06	5.35
Over 80 hours	10.25	7.65	5.10
1 YEAR CONTRACT			
0 - 10 hours	14.58	12.15	8.10
10.1 - 25 hours	12.74	10.61	7.05
25.1 - 50 hours	11.48	9.55	6.35
50.1 - 80 hours	9.68	8.06	5.35
Over 80 hours	9.02	7.65	5.10
2 YEAR CONTRACT			
0 - 10 hours	\$13.85	\$12.15	\$8.10
10.1 - 25 hours	12.10	10.61	7.05
25.1 - 50 hours	10.90	9.55	6.35
50.1 - 80 hours	9.00	8.06	5.35
Over 80 hours	8.39	7.65	5.10
3 YEAR CONTRACT			
0 - 10 hours	13.16	12.15	8.10
10.1 - 25 hours	11.37	10.61	7.05
25.1 - 50 hours	10.14	9.55	6.35
50.1 - 80 hours	8.37	8.06	5.35
Over 80 hours	7.67	7.65	5.10

B. Toll Free Service Termination per Exchange Access Line:

	Nonrecurring Charge	Monthly Rate
Per Toll Free Number - Initial	\$10.00	\$3.00
Per Toll Free Number - Additional	\$10.00	\$3.00

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SECTION 5 - OBSOLETE SERVICE OFFERINGS, (Cont'd.)

5.2 Easy Savings Plan

This service is only available to existing Customers as of June 1, 2001, at existing locations, without modification.

Easy Savings Plan is a discount to standard plan rates available to residence Customers.

5.2.1 General Description

- A. The discount applies to Customers who have subscribed to this plan and who have met the required plan usage dollar amount.
- B. There is no monthly rate or nonrecurring charge associated with Easy Savings Plan.
- C. The plan is applicable to all Peak and Off-Peak Rate Periods Messages as set forth below for the following direct dialed calls.

- 1. The application of usage rates and timing of messages is as specified in Section 3.3 of this tariff.
- 2. IntraLATA usage is included in calculating applicable discount if applicable LEC billing and collection agreement is available and where technically feasible.
- 3. Easy Savings Plan Options

- a. Option 1

Customers have the option to choose their preferred peak time calling hours. The choices are:

- 5:00 am to, but not including 5:00 pm
- 6:00 am to, but not including 6:00 pm
- 7:00 am to, but not including 7:00 pm
- 8:00 am to, but not including 8:00 pm

This option is available to new and existing residential Customers and may be changed up to three times per year.

SECTION 5 - OBSOLETE SERVICE OFFERINGS, (Cont'd.)

5.2 Easy Savings Plan, (Cont'd.)

5.2.2 Application of Discount

- A. The discount is provided to Customer only and shall not be used for any purpose for which a payment or other compensation shall be received by Customer from any other person, firm or corporation for such use.
- B. Easy Savings Plan discount percentage applies to the plan usage and to any applicable service charges, surcharges, and directory assistance charges.

5.2.3 Amount of Discount

Residential Customers who subscribe to the Easy Savings Plan whose monthly plan usage meets the amounts below will receive the following discount percentage on all plan usage billed for the month.

Total Usage Billed	Discount
\$10.00 - \$24.99	10%
\$25.00 and Over	25%

SECTION 5 - OBSOLETE SERVICE OFFERINGS, (Cont'd.)

5.2 Easy Savings Plan, (Cont'd.)

5.2.4 Rates

A. Customer Dialed Direct Station-to-Station

	Peak		Off-Peak	
	Initial Minute	Each Add'l Minute	Initial Minute	Each Add'l Minute
InterLATA	\$0.29	\$0.29	\$0.21	\$0.21
IntraLATA	\$0.20	\$0.20	\$0.11	\$0.11

B. Customer Dialed Calling Card Station-to-Station

	Peak		Off-Peak	
	Initial Minute	Each Add'l Minute	Initial Minute	Each Add'l Minute
InterLATA	\$0.33	\$0.33	\$0.24	\$0.24
IntraLATA	\$0.29	\$0.29	\$0.16	\$0.16

C. Operator Assisted: Station-to-Station/Calling Card/Person-to-Person

	Peak		Off-Peak	
	Initial Minute	Each Add'l Minute	Initial Minute	Each Add'l Minute
InterLATA	\$0.33	\$0.33	\$0.24	\$0.24
IntraLATA	\$0.29	\$0.29	\$0.16	\$0.16

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SECTION 5 - OBSOLETE SERVICE OFFERINGS, (Cont'd.)

5.3 Easy Savings Plan for Business

This service is only available to existing Customers as of June 1, 2001, at existing locations, without modification.

Easy Savings Plan for Business is a discount to standard plan rates available only to business Customers.

5.3.1 General Description

- A. The discounts apply to business Customers who subscribe to this plan and who have met the required plan usage dollar amount.
- B. Charges for specialized features, monthly recurring charges and nonrecurring charges are set forth in the Company's federal rate schedules.
- C. The plan is applicable to all Peak and Off-Peak Rate Period messages
- D. The minimum service period for Easy Savings Plan for Business is one month.
- E. IntraLATA usage is included in calculating applicable discount if applicable LEC billing and collection agreement is available and where technically feasible.

5.3.2 Application of Discount

- A. Easy Savings Plan discount percentage applies to the plan usage and to the service charges, if applicable.
- B. Sub-minute rating will be utilized for the timing and rating of Easy Savings Plan for Business messages. Sub-minute rating consists of an initial period of 18 seconds rated at 3/10 of the initial minute rate and additional periods of six second increments thereafter rated at 1/10 of the additional minute rate. Each call will be billed an initial 18 second minimum.

SECTION 5 - OBSOLETE SERVICE OFFERINGS, (Cont'd.)

5.3 Easy Savings Plan for Business, (Cont'd.)

5.3.3 Volume Discounts for Month to Month Billing

Business Customers who subscribe to Easy Savings Plan for Business will receive the following discounts on all plan usage billed for the month when their monthly plan usage exceeds the amounts specified below:

Applicable Monthly Charge	Discount
\$0.00 - 24.99	0%
\$25.00 - 99.99	10%
\$100.00 - 199.99	15%
\$200.00 and Over	20%

5.3.4 One, Two or Three Year Term Periods

- A. Customer may select a term period for Easy Savings Plan for Business. The term periods allow Customer to take advantage of higher discount percentages on their plan usage volumes for a specific term period.
- B. Customer must specify the term period at the time the plan is ordered.
- C. During a term period, Customer may elect to convert to a new term period of the same or different length. Conversion to a new term period will be allowed without penalty if the new term period is greater than the remainder of the original term period.
- D. The effective date of the term period begins with the effective date of Customer order.

SECTION 5 - OBSOLETE SERVICE OFFERINGS, (Cont'd.)

5.3 Easy Savings Plan for Business, (Cont'd.)

5.3.4 One, Two or Three Year Term Periods, (Cont'd.)

E. Early Termination Charges

In the event the Savings Plan for Business or Business Toll Free Service is terminated by the business Customer prior to completion of the first year of the term period, Customer shall be liable for the Early Termination Charge of \$100.00.

If Customer has a combined Easy Savings Plan for Business (inbound/outbound service) or an Easy Savings Plan for Business (outbound) and Business Toll Free Service (inbound), and the customer discontinues one service, but not both, an Early Termination Charge will not be applied to the discontinued service.

Should Customer then discontinue the remaining service, before the end of the first year of the term, an Early Termination Charge of \$100.00 will apply.

F. Term Discounts

Monthly Plan Usage Volume	1 Year Discount	2 Year Discount	3 Year Discount
\$ 0 - 24.99	10%	15%	20%
\$ 25.00- 99.99	15%	20%	25%
\$100.00- 199.99	20%	25%	30%
\$200.00 and Over	25%	30%	35%

SECTION 5 - OBSOLETE SERVICE OFFERINGS, (Cont'd.)

5.3 Easy Savings Plan for Business, (Cont'd.)

5.3.5 Rates

A. Customer Dialed Direct Station-to-Station

	Peak		Off-Peak	
	Initial Minute	Each Add'l Minute	Initial Minute	Each Add'l Minute
InterLATA	\$0.27	\$0.27	\$0.14	\$0.14
IntraLATA	\$0.25	\$0.25	\$0.14	\$0.14

B. Customer Dialed Calling Card Station-to-Station

	Peak		Off-Peak	
	Initial Minute	Each Add'l Minute	Initial Minute	Each Add'l Minute
InterLATA	\$0.33	\$0.33	\$0.24	\$0.24
IntraLATA	\$0.29	\$0.29	\$0.16	\$0.16

C. Operator Assisted: Station-to-Station/Calling Card/Person-to-Person

	Peak		Off-Peak	
	Initial Minute	Each Add'l Minute	Initial Minute	Each Add'l Minute
InterLATA	\$0.33	\$0.33	\$0.24	\$0.24
IntraLATA	\$0.29	\$0.29	\$0.16	\$0.16

SECTION 5 - OBSOLETE SERVICE OFFERINGS, (Cont'd.)

5.4 Easy Savings Flat Rate Plan for Business

5.4.1 General Description

This service is only available to existing Customers as of June 1, 2001, at existing locations, without modification.

Easy Savings Flat Rate Plan for Business offers a flat rate pricing, available 24 hours a day, seven days a week to business customers. The billing options available are a Month-to-Month or a one, two, or three year contract. Calls will be billed in 60 second increments. There is a monthly recurring charge for the Flat Rate Plan for Business. There is no nonrecurring charge with this billing option.

5.4.2 Term Periods

Customer must specify the term period at the time the Plan is ordered. During a term period, Customer may elect to convert to a new term period of the same or different length, or to another Company term plan. Conversion to a new term plan or another Company term plan will be allowed without penalty if the new term period is greater than the remainder of the original term period.

5.4.3 Rates and Charges

Early Termination Charges will apply in the event the Flat Rate Plan is terminated by Customer prior to completion of the first year of the term period.

Intrastate - Per Minute of Use

	Per Minute
Month-to-Month	\$0.17
1 Year Term	\$0.16
2 Year Term	\$0.15
3 Year Term	\$0.14

Monthly Recurring Charge

\$9.50

Early Termination Charge

\$100.00 if terminated prior to the first 12 months of the term period.

SECTION 5 - OBSOLETE SERVICE OFFERINGS, (Cont'd.)

5.5 Easy Savings Flat Rate Plus Plan for Business

5.5.1 General Description

This service is only available to existing Customers as of June 1, 2001, at existing locations, without modification.

Easy Savings Flat Rate Plus Plan for Business offers a flat rate pricing, available 24 hours a day, seven days a week to business customers. The billing options available are a one year or three year contract. Calls will be billed in sub-minute rating, consisting of an initial period of 18 seconds rated at 3/10 of the initial minute rate and additional periods of six second increments, rated at 1/10 of the additional minute rate. Each call will be billed an initial 18 second minimum. Charges for specialized features, monthly recurring charges and nonrecurring charges are set forth in the Company's federal rate schedules.

5.5.2 Volume Discounts

Volume discounts apply if certain usage thresholds are met.

Usage	% Discount
\$0.00 - \$24.99	0%
\$25.00 - 99.99	6%
\$100.00 - 249.99	9%
\$250.00 - 499.99	12%
\$500.00 - 999.99	18%
\$1,000.00 +	30%

5.5.3 Term Periods

Customer must specify the term period at the time the Plan is ordered. During a term period, Customer may elect to convert to a new term period of the same or different length, or to another Company term plan. Conversion to a new term plan or another Company term plan will be allowed without penalty if the new term period is greater than the remainder of the original term period.

SECTION 5 - OBSOLETE SERVICE OFFERINGS, (Cont'd.)

5.5 Easy Savings Flat Rate Plus Plan for Business, (Cont'd.)

5.5.4 Rate and Charges

Early Termination Charges will apply in the event the Flat Rate Plus Plan is terminated by Customer prior to completion of the first year of the term period.

Intrastate - Per Minute of Use	Per Minute	
	1 Year Term	\$0.19
	3 Year Term	\$0.17
Early Termination Charge	\$100.00 if terminated prior to the first 12 months of the term period.	

SECTION 5 - OBSOLETE SERVICE OFFERINGS, (Cont'd.)

5.6 Easy Savings Plan Plus

This service is only available to existing Customers as of June 1, 2001, at existing locations, without modification.

Easy Savings Plan Plus is a discount to standard plan rates available to residence Customers.

5.6.1 General Description

- A. The discount is available to Customers who have subscribed to this plan and who have met the required plan usage billing amount.
- B. There is no monthly rate or nonrecurring charge associated with Easy Savings Plan Plus.
- C. The plan is applicable to all Peak and Off-Peak Rate Period messages for the following direct dialed calls.
- D. Application of usage rates and timing of messages is as specified in Section 3.3 of this tariff. Plan rates are the same as used for Easy Savings Plan and are found in Section 5.2 of this tariff.
- E. IntraLATA usage is included in calculating applicable discount if applicable LEC billing and collection agreement is available.
- F. Easy Savings Plan Plus Options
Customers have the option to choose their preferred peak time calling hours. The choices are:

5:00 am to, but not including 5:00 pm
6:00 am to, but not including 6:00 pm
7:00 am to, but not including 7:00 pm
8:00 am to, but not including 8:00 pm

This option is available to new and existing residential Customers and may be changed up to three times per year.

5.6.2 Application of Discount

- A. The discount is provided to Customer only and shall not be used for any purpose for which a payment or other compensation shall be received by Customer from any other person, firm or corporation for such use.
- B. Easy Savings Plan Plus discount applies to the plan usage and to the operator assisted services charges, if applicable but does not apply to any other charges.

SECTION 5 - OBSOLETE SERVICE OFFERINGS, (Cont'd.)**5.6 Easy Savings Plan Plus, (Cont'd.)****5.6.3 Amount of Discount**

Residential Customers who subscribe to the Easy Savings Plan Plus whose monthly applicable charges meet the amounts below will receive the following discount percentage on all plan usage billed for the month.

Applicable Monthly Charge	Discount
\$10.00 - \$24.99	10%
\$25.00 and Over	25%

5.6.4 12 Month Bonus Rebate

Upon subscription to the Easy Savings Plan Plus, Customer will immediately begin accruing credit in the amount of 10% of monthly usage charges. This credit will be applied against charges incurred with the Company in the twelfth month after date accrued. Credits will not be carried over from month to month, and unused credit will be lost. Customer will lose any remaining credit if the Company is deselected as PIC. Delinquent account charges will not be included in rebate calculation.

SECTION 5 - OBSOLETE SERVICE OFFERINGS, (Cont'd.)

5.7 One Easy Price

5.7.1 General Description

This service is only available to existing Customers as of June 1, 2001, at existing locations, without modification.

This plan offers residential Customers a flat rate for all direct dial calls. This plan is available to all existing and new Customers.

5.7.2 Restrictions and Conditions

Directory assistance, operator handled calls are excluded from this offer. Customer cannot enroll in any other calling plan in conjunction with this plan.

Per Minute Rate	\$0.14
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SECTION 5 - OBSOLETE SERVICE OFFERINGS, (Cont'd.)

5.8 Solid Cents Plan

5.8.1 General Description

This service is only available to existing Customers as of June 1, 2001, at existing locations, without modification.

This plan offers flat per minute rates to the Company's residential Customers for domestic calling. Plan carries a monthly recurring charge, after which the per minute rate remains fixed. Customer must remain PIC'd to the Company to retain this plan. This plan is for residential usage only.

5.8.2 Rates and Charges

a. Domestic direct dial calling:

Monthly Recurring Charge: \$2.95

IntraLATA Toll: \$0.12 per minute

SECTION 5 - OBSOLETE SERVICE OFFERINGS, (Cont'd.)

5.9 Volume/Term Pricing Plan

5.9.1 General Description

This service is only available to existing Customers as of June 1, 2001, at existing locations, without modification.

This plan offers flexible per minute rates on domestic direct dial calls to the Company's residential Customers based on monthly total usage. Customer is also rewarded for continuity of service by long-term rate decreases on domestic direct dial calls. Rates become lower for higher volume Customers who remain PIC d to the Company service. This plan is for residential usage only.

5.9.2 Rates and Charges

A. Domestic direct dial calling:

	Total Monthly Usage		
	\$0.00 - 24.99	\$25.00 - 49.99	\$50.00+
0-6 months	\$0.14	\$0.13	\$0.12
7-18 months	\$0.14	\$0.12	\$0.11
19+ months	\$0.14	\$0.11	\$0.10

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SECTION 5 - OBSOLETE SERVICE OFFERINGS, (Cont'd.)

5.10 Value Block Plan

5.10.1 General Description

This service is only available to existing Customers as of June 1, 2001, at existing locations, without modification.

The Value Block Plan enables business Customers to purchase blocks of minutes that can be used towards long distance, domestic toll free and operator assisted calls. Per minute rates decrease for larger blocks of time. Additional minutes over and above the original bulk packaged minutes will be sub-minute rated, consisting of an initial period of 18 seconds rated at 3/10 of the initial minute rate and additional periods of six second increments, rated at 1/10 of the additional minute rate. Each call will be billed an initial 18 second minimum. Packaged minutes are not usable on collect and directory assistance calls. Unused minutes will not be carried over from one month to the next. There is no Monthly Recurring Charge (MRC) for this option. Customer must be presubscribed to the Company to take advantage of this offer. Customer may enroll in this plan during an outbound telemarketing contact from the Company. Customer must also designate the Company as their Primary Interexchange Carrier (PIC) for both intraLATA and interLATA service in order to sign up for this plan.

5.10.2 Rates and Charges

Block of Minutes	Price	Rate/Minute
100	\$12.00	\$.12
300	\$30.00	\$.10
500	\$45.00	\$.09
700	\$60.00	\$.086

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SECTION 5 - OBSOLETE SERVICE OFFERINGS, (Cont'd.)

5.11 Nationwide Saver

5.11.1 General Description

This service is only available to existing Customers as of June 1, 2001, at existing locations, without modification.

The Company introduces a per minute flat rate plan for all domestic residential direct dial calls. This flat rate plan is available 24 hours a day, seven days a week. The flat rate does not apply to international calls, directory assistance or operator assisted calls. Customers may only subscribe to one calling plan per billing account at a time and must designate the Company as their Primary Interexchange Carrier (PIC). Customers will continue to receive the PIC Fee Voucher. The Nationwide Saver plan features a monthly recurring charge and is available to new and existing Customers. This plan is intended for residential usage only.

This plan is an add-on to the interstate filing of Nationwide Saver in the Company=s federal rate schedule which offers lower per minute interstate rates when certain usage thresholds are met. Per minute rates decrease for longer calls. All interstate direct dial calls that exceed 19 minutes in duration will be re-rated at \$.05 per minute back to the first minute of origination.

5.11.2 Rates and Charges

	Per Minute
Direct Dial	\$0.12
Monthly Recurring Charge	\$4.95

SECTION 5 - OBSOLETE SERVICE OFFERINGS, (Cont'd.)

5.12 Flextime Saver

5.12.1 General Description

This service is only available to existing Customers as of June 1, 2001, at existing locations, without modification.

The Company introduces new lower per minute rates for off-peak periods when defined usage thresholds are met. Volume threshold calculation includes domestic and international direct dial, operator services, directory assistance usage and surcharges. Monthly recurring charges are not included in the calculations. This plan is available 24 hours a day, seven days a week, where facilities exist. The duration of a call, which involves a partial minute, will be rounded up to the next full minute. This plan is an add-on to the Company's interstate filing in the Company's federal rate schedule. Customers must have selected the Company as their PIC.

Customer has the option to choose their preferred off-peak time calling hours. The choices are:

5:00 pm to, but not including 5:00 am
6:00 pm to, but not including 6:00 am
7:00 pm to, but not including 7:00 am
8:00 pm to, but not including 8:00 am

The off-peak calling period option is available to new and existing residential Customers and may be changed up to three times per year.

5.12.2 Rates and Charges

Monthly Volume Thresholds

	\$0.00 - \$9.99	\$10.00 - \$24.99	\$25.00 - \$49.99	\$50.00 +
Direct Dial per minute				
Peak	\$0.20	\$0.20	\$0.15	\$0.15
Off-Peak	\$0.12	\$0.12	\$0.10	\$0.10

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SECTION 5 - OBSOLETE SERVICE OFFERINGS, (Cont'd.)

5.13 Platinum Value Plan

5.13.1 General Description

This service is only available to existing Customers as of June 1, 2001, at existing locations, without modification.

Platinum Value Plan offers flat rate pricing, available 24 hours a day, seven days a week to business Customers. This plan is available only under a three year term agreement. Calls will be sub-minute rated, consisting of an initial period of 18 seconds rated at 3/10 of the initial minute rate and additional periods of 6 second increments, rated at 1/10 of the additional minute rate. Each call will be billed an initial 18 second minimum. Charges for specialized features, monthly recurring charges and nonrecurring charges are set forth in the Company's federal rate schedules.

During the term period, the Customer may elect to convert to a new term period of the same or different length, or to another Company term plan. Conversion to a new term plan or another Company term plan will be allowed without penalty if the new term period is greater than the remainder of the original term period.

5.13.2 Usage Rates, per minute

	Monthly Billing			
	\$0 - \$24.99	\$25 - \$99.99	\$100 - \$249.99	\$250 +
Year 1	\$0.17	\$0.14	\$0.12	\$0.11
Year 2	\$0.16	\$0.13	\$0.11	\$0.105
Year 3	\$0.15	\$0.12	\$0.10	\$0.10
Early Termination Charge	\$100.00 if terminated prior to completion of the first 12 months of the term.			

5.13.3 Early Termination

Early Termination Charges will apply in the event the Platinum Value Plan is terminated by Customer prior to completion of the term period. Customer will be liable for the remainder of the months selected in the Plan.

SECTION 5 - OBSOLETE SERVICE OFFERINGS, (Cont'd.)

5.14 Business Value Plan

5.14.1 General Description

This service is only available to existing Customers as of June 1, 2001, at existing locations, without modification.

The Business Value Plan offers discount pricing 24 hours a day, seven days a week. This plan has no minimum usage commitment, but carries a nominal monthly recurring charge, and a term commitment of one year. The Customer is rewarded with lower per minute rates when a \$250 threshold is met. All usage and surcharges may be applied toward meeting the threshold. Calls will be sub-minute rated, consisting of an initial period of 18 seconds rated at 3/10 of the initial minute rate and additional periods of six second increments, rated at 1/10 of the additional minute rate. Each call will be billed an initial 18 second minimum. Rates apply to domestic direct-dial, toll-free and operator assisted calls, in addition to any applicable surcharges.

5.14.2 Rates and Charges

	Total Monthly Usage	
	\$0 - 249.99	\$250.00+
Rate, per minute	\$0.15	\$0.15
Monthly Recurring Charge	\$9.50	
Early Termination Charge	\$100.00 if terminated prior to completion of the first 12 months.	

SECTION 5 - OBSOLETE SERVICE OFFERINGS, (Cont'd.)

5.15 Anytime Saver

5.15.1 General Description

This service is only available to existing Customers as of June 1, 2001, at existing locations, without modification.

This plan offers residential Customers a flat rate for all direct dial calls. These flat rates are available 24 hours a day, seven days a week. Calls will be rated in full minute increments. Customers may only subscribe to one Company discount calling plan per main billing account at any given time and must designate that the Company is Customer's Primary Interexchange Carrier (PIC). This offer does not apply to international calling.

Intrastate is an add-on to the Company's interstate filing and offers lower per minute interstate rates when certain usage thresholds are met. Volume threshold calculation includes domestic and international direct dial calls, operator services, directory assistance usage and surcharges. Monthly recurring charges are not included in the calculations.

5.15.2 Monthly Volume Thresholds

Rate, per minute	Monthly Billing Volume			
	\$0 - \$9.99	\$10 - \$24.99	\$25 - \$49.99	\$50 +
	\$0.14	\$0.14	\$0.12	\$0.12

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SECTION 5 - OBSOLETE SERVICE OFFERINGS, (Cont'd.)

5.16 Business In Touch Service

5.16.1 General Description

This service is only available to existing Customers as of November 28, 2001, at existing locations, without modification.

Business In Touch Service provides a telephone number for a business to receive toll free calls from any point within the state. The Company will provide a toll free number and a Personal Identification Number (PIN), which is a four digit security code, to the Customer. Customers share access on the same toll free access number based on PIN and, thus, may not retain use of the toll free number if service is terminated. The Company must be the Primary Interexchange Carrier on the Customer's account to subscribe to this service. The Customer may have up to 10 toll free numbers with PINs per account. The Company's PIN-Based toll free service for intrastate use is sold as an add-on to interstate PIN-Based toll free service. Charges for specialized features, monthly recurring charges, and nonrecurring charges are set forth in the Company's federal rate schedules.

5.16.2 Rates and Charges - Maximum

The Company's rates for this service are not subject to a maximum rate, pursuant to Order No. 96-377, Docket No. 96-051-C.

5.16.3 Rates and Charges - Current:

	Peak		Off-Peak	
	Initial Minute	Each Additional Minute	Initial Minute	Each Additional Minute
IntraLATA	\$0.26	\$0.26	\$0.26	\$0.26
InterLATA	\$0.26	\$0.26	\$0.26	\$0.26

SECTION 5 - OBSOLETE SERVICE OFFERINGS, (Cont'd.)

5.17 FirmRate (formerly tariffed as Business Plan 1)

5.17.1 General Description

This service is only available to existing Customers as of April 17, 2004, at existing locations, without modification.

FirmRate is an optional calling plan offered to Business Customers for outbound direct dialed calling from presubscribed switched Access Lines at one flat rate. Inbound (toll free) calling is also available for termination on switched Access Lines. Customers may select a one, two, or three year term commitment in order to obtain a lower rate. This service is no longer available to new Customers.

This plan is an add-on service to the interstate FirmRate plan. A Minimum Spend Level Charge applies to Customers subscribing to this plan as specified in the Company's interstate rates, term and conditions.

5.17.2 Billing Increments

The billing increment and minimum call duration of each call is determined by the access method selected by the Customer and the call type. Partial increments are rounded up to the next increment.

Access Type/Call Type	Initial Increment	Additional Increment
Switched Access	18 seconds	6 seconds
Operator Assisted	60 seconds	60 seconds

5.17.3 Termination Liability

When the Customer terminates service under this plan prior to the expiration of the Customer=s selected term commitment, a termination charge will be assessed. The termination charge is \$100.00. The early termination charge will apply when the Customer disconnects their entire Account or when the Customer selects a shorter term. The early termination charge will not apply when the Customer=s physical location changes, but the term plan is continued at the new location.

At the expiration of the term commitment, the Customer will continue at the same commitment and usage rate unless they choose to make a change, either to a different term commitment/minimum usage guarantee or to a different Plan.

SECTION 5 - OBSOLETE SERVICE OFFERINGS, (Cont'd.)

5.17 FirmRate, (Cont'd.)

5.17.4 Usage Rates - Maximum

Usage Rates are determined according to the Term Commitment selected by the Customer.

A. Switched Access Outbound Rates

The Company's rates for this service are not subject to a maximum rate, pursuant to Order No. 96-377, Docket No. 96-051-C. See Appendix A for current rates.

B. Switched Access Inbound (Toll Free) Rates

The Company's rates for this service are not subject to a maximum rate, pursuant to Order No. 96-377, Docket No. 96-051-C.

5.17.5 Usage Rates - Current Rates

A. Switched Access Outbound Rates

	Term Plan Commitment		
Month to	One Year	Two Year	Three Year
Month	Term Plan	Term Plan	Term Plan
\$0.190	\$0.180	\$0.170	\$0.170

B. Switched Access Inbound (Toll Free) Rates

	Term Plan Commitment		
Month to	One Year	Two Year	Three Year
Month	Term Plan	Term Plan	Term Plan
\$0.190	\$0.180	\$0.170	\$0.170

SECTION 5 - OBSOLETE SERVICE OFFERINGS, (Cont'd.)

5.17 FirmRate, (Cont'd.)

5.17.5 Usage Rates - Current Rates, (Cont'd.)

C. Dedicated Access Outbound Rates

Month to Month	Term Plan Commitment		
	One Year Term Plan	Two Year Term Plan	Three Year Term Plan
\$0.1500	\$0.1425	\$0.1350	\$0.1275

D. Dedicated Access Inbound (Toll Free) Rates

Month to Month	Term Plan Commitment		
	One Year Term Plan	Two Year Term Plan	Three Year Term Plan
\$0.1500	\$0.1425	\$0.1350	\$0.1275

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SECTION 5 - OBSOLETE SERVICE OFFERINGS, (Cont'd.)

5.18 Business Block of Time Service (formerly tariffed as Business Plan F)

5.18.1 General Description

This service is only available to existing Customers as of March 25, 2009, at existing locations, without modification.

Business Block of Time Service is an optional calling plan offered for outbound direct-dialed 1+ interLATA interexchange voice calling to Business Customers who also subscribe to qualifying local services from their local exchange company as described below. Business Block of Time Service utilizes Customer-provided switched access lines that are presubscribed to the Company. To be eligible to receive this service, the Customer must demonstrate to the satisfaction of the Company at the time of subscription that he or she also subscribes to all qualifying local services and be subject to all restrictions regarding this service. This service is offered to both single line and multi-line customers subject to the restrictions noted below.

Business Block of Time Service offers 400 minutes per month of calling per account. The 400 minutes can be used for all interLATA 1+ interexchange direct dialed domestic calling calls and Toll Free service calls.

5.18.2 Qualifying Local Services

Customers must have both qualifying local services described below from their local exchange company to qualify for Business Block of Time Service. To qualify for Business Block of Time Service, the customer must subscribe to a qualifying business dial tone service, business exchange service or digital centrex plus services that include both:

1. Unlimited local exchange calling, and
2. Unlimited IntraLATA toll calling.

Such qualifying local business plans must provide the unlimited local and IntraLATA calling for a flat rate monthly price.

SECTION 5 - OBSOLETE SERVICE OFFERINGS, (Cont'd.)

5.18 Business Block of Time Service, (Cont'd.)

5.18.3 Limitations of Service

Business Block of Time Service is not available with the following local/IntraLATA business services: FlexGrow type services, PBX trunks, ground start lines or trunks, ISDN services, remote call forwarding services, foreign exchange services, public telephone services, public access smart-pay lines, flexpath services, analog to digital conversion digital PBX services, WATS services or the equivalents of any such services.

Business Block of Time Service is only available to Customers who, at the time of service initiation, subscribe to twenty-five (25) or fewer qualifying business dial tone lines (voice grade or voice grade equivalent) from their local exchange company.

Customers may discontinue their enrollment in Business Block of Time Service at any time upon request to the Company. The Customer who discontinues or cancels the Company's service or the local exchange carrier's qualifying services or whose service is refused, canceled or discontinued by the Company under this tariff or by the local exchange carrier shall forfeit eligibility for rates under this plan.

The Customer who forfeits eligibility for this Business Block of Time Service and remains presubscribed to the Company's service will default to FirmRate Plus Service unless the Customer selects another Optional Business Service.

If the Customer uses this Service for non-eligible purposes, including but not limited to resale, three way calling, permanent internet connections, or autodialing, the Company may immediately suspend, restrict or cancel the Customer's service without advance notice. The Company may also adjust the charges to FirmRate Plus Service, described in Section 3.5, as a result of non-business use.

This calling plan is only offered where billing and system capabilities exist.

SECTION 5 - OBSOLETE SERVICE OFFERINGS, (Cont'd.)

5.18 Business Block of Time Service, (Cont'd.)

5.18.4 Rates and Charges

A. Application of Charges

A Monthly Recurring Charge (MRC) is billed each month in advance and applies to the whole account presubscribed to the Company's Business Block of Time Service.

A fixed allotment of qualified calling minutes is included in the MRC as specified below. The MRC applies in full each month regardless of whether or not the full allotment of minutes is used, except in the case of partial billing cycles. In the case of first and last month partial billing cycles, the MRC will be prorated based on the actual number of days the Customer had the service during the billing cycle.

Only charges for direct dialed outgoing voice minutes of use are covered under the MRC for this plan. All other charges for usage and services, including but not limited to, International calling, Directory Assistance services, Operator Assisted services, collect or person to person calls, 900, 700, 976 calls, calls to access information service, internet usage, fees and surcharges are not included as part of the MRC with this plan and will be charged separately.

Multi-line accounts will share the 400 minutes among all lines presubscribed to Business Block of Time Service. Partial increments are rounded up to the next increment. All calls are rated at 60 seconds for the initial increment, and 6 seconds for each additional increment.

B. Current Rates

Monthly Recurring Charge	Minutes Allotted in Monthly Recurring Charge	Additional Per Minute Charge over Allotment
\$40.00	400	\$0.070

SECTION 5 - OBSOLETE SERVICE OFFERINGS, (Cont'd.)

5.19 SimpleOptions

5.19.1 General Description

Effective 10/27/09, SimpleOptions calling plan is grandfathered and no longer available to new Customers. No moves, changes or additions will be allowed for existing Customers.

Simple Options is an optional calling plan offered to Business Customers for outbound direct dialed calling from presubscribed switched access lines at rates which are dependent on the Customer's monthly usage guarantee (MUG) level. Inbound (toll free) calling is also available for termination on switched Access Lines. Customers may select a one or three year term commitment in order to obtain lower rates.

This plan is an add-on service to the interstate SimpleOptions Plan.

5.19.2 Billing Increments

The billing increment and minimum call duration of each call is determined by the access method selected by the Customer and the call type. Partial increments are rounded to the next increment.

Access Type/Call Type	Initial Increment	Additional Increment
Switched Access	18 seconds	6 seconds
Operator Assisted	60 seconds	60 seconds

5.19.3 Monthly Usage Guarantee

All intrastate, interstate and international usage charges and applicable surcharges billed to the Customer under this plan contribute towards meeting the monthly usage guarantee. In addition, Conference Connections audioconferencing usage, Private Line and Data Services usage, feature charges and monthly recurring charges are contributory to the monthly usage guarantee. Taxes, presubscribed line charges, carrier universal service charges, pay telephone use charges and other similar fees are not contributory. Customers whose total monthly long distance usage charges do not meet their subscribed Monthly Usage Guarantee level will be assessed the difference between their total long distance usage charges and their subscribed Monthly Usage Guarantee level.

SECTION 5 - OBSOLETE SERVICE OFFERINGS, (Cont'd.)

5.19 SimpleOptions, (Cont'd.)

5.19.4 Termination Liability

When the Customer terminates service under this plan prior to the expiration of the Customer's selected term commitment, a termination charge will be assessed. The termination charge is calculated by multiplying 35 percent (35%) of the Customer's Monthly Usage Guarantee multiplied times the number of months remaining in the term.

The early termination charge will apply under the following circumstances:

- A. When the Customer disconnects its entire account;
- B. When the Customer selects a shorter term; or
- C. When the Customer negotiates a reduction in their monthly spending commitment more than one level during a billing cycle.

The early termination charge will not apply under the following circumstances:

- A. When the Customer's physical location changes, but the term plan is continued at the new location;
- B. When the Customer negotiates the term plan for a longer term;
- C. When the Customer moves to a jurisdiction where the Company is prohibited from offering service;
- D. When the Customer changes plan prior to 60 days of service;
- E. When the Customer returns to the Company and the same term length agreement as a result of a Winback program;
- F. When the Customer reduces their term monthly spend level one level during a billing cycle; or
- G. When the Customer replaces a one or three year term on SimpleOptions to the FlexDistance Plan Service.

At the expiration of the term commitment, the Customer will continue at the same commitment and usage rate unless they choose a different plan. If the Customer continues without changing, they will still be liable for the minimum usage guarantee to which they were originally subscribed.

SECTION 5 - OBSOLETE SERVICE OFFERINGS, (Cont'd.)

5.19 SimpleOptions, (Cont'd.)

5.19.5 Usage Rates

Usage Rates are determined according to the Term Commitment and Monthly Usage Guarantee selected by the Customer.

A. Switched Access Outbound Rates

The Company's rates for this service are not subject to a maximum rate, pursuant to Order No. 96-377, Docket No. 96-051-C. See Appendix A for current rates.

Monthly Usage Guarantee	Month to Month	One Year Term	Three Year Term
\$50	\$0.1200	\$0.1140	\$0.1020
\$100	\$0.1200	\$0.1140	\$0.1020
\$250	\$0.1200	\$0.1140	\$0.1020
\$500	\$0.1200	\$0.1140	\$0.1020
\$1,000	\$0.1200	\$0.1140	\$0.1020
\$3,000	\$0.1200	\$0.1140	\$0.1020
\$5,000	\$0.1200	\$0.1140	\$0.1020
\$7,500	\$0.1100	\$0.1050	\$0.0940
\$10,000	\$0.1100	\$0.1050	\$0.0940
\$15,000	\$0.1100	\$0.1050	\$0.0940
\$20,000	\$0.1100	\$0.1050	\$0.0940
\$30,000	\$0.1100	\$0.1050	\$0.0940

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SECTION 5 - OBSOLETE SERVICE OFFERINGS, (Cont'd.)

5.19 SimpleOptions, (Cont'd.)

5.19.5 Usage Rates, (Cont'd.)

B. Switched Access Inbound (Toll Free) Rates

The Company's rates for this service are not subject to a maximum rate, pursuant to Order No. 96-377, Docket No. 96-051-C.

Monthly Usage Guarantee	Month to Month	One Year Term	Three Year Term
\$50	\$0.1200	\$0.1140	\$0.1020
\$100	\$0.1200	\$0.1140	\$0.1020
\$250	\$0.1200	\$0.1140	\$0.1020
\$500	\$0.1200	\$0.1140	\$0.1020
\$1,000	\$0.1200	\$0.1140	\$0.1020
\$3,000	\$0.1200	\$0.1140	\$0.1020
\$5,000	\$0.1200	\$0.1140	\$0.1020
\$7,500	\$0.1100	\$0.1050	\$0.0940
\$10,000	\$0.1100	\$0.1050	\$0.0940
\$15,000	\$0.1100	\$0.1050	\$0.0940
\$20,000	\$0.1100	\$0.1050	\$0.0940
\$30,000	\$0.1100	\$0.1050	\$0.0940

C. Switched Access Outbound and Inbound Supplemental Discount

The Supplemental Discount is available to existing Customers with a one or three year term and a \$3,000 or \$5,000 Monthly Usage Guarantee.

The Supplemental Discount applies to the cumulative usage each billing cycle and is at the percent shown below.

Term Level	Supplemental Discount
One Year	25%
Three Year	25%

SECTION 5 - OBSOLETE SERVICE OFFERINGS, (Cont'd.)

5.19 SimpleOptions, (Cont'd.)

5.19.5 Usage Rates, (Cont'd.)

D. Dedicated Access Outbound Rates

Monthly Usage Guarantee	Month to Month	One Year Term	Three Year Term
\$50	\$0.1200	\$0.1140	\$0.1020
\$100	\$0.1200	\$0.1140	\$0.1020
\$250	\$0.1200	\$0.1140	\$0.1020
\$500	\$0.1200	\$0.1140	\$0.1020
\$1,000	\$0.0900	\$0.0860	\$0.0770
\$3,000	\$0.0880	\$0.0840	\$0.0750
\$5,000	\$0.0850	\$0.0810	\$0.0720
\$7,500	\$0.0800	\$0.0760	\$0.0680
\$10,000	\$0.0790	\$0.0750	\$0.0670
\$15,000	\$0.0780	\$0.0740	\$0.0660
\$20,000	\$0.0770	\$0.0730	\$0.0650
\$30,000	\$0.0760	\$0.0720	\$0.0650

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SECTION 5 - OBSOLETE SERVICE OFFERINGS, (Cont'd.)

5.19 SimpleOptions, (Cont'd.)

5.19.5 Usage Rates, (Cont'd.)

E. Dedicated Access Inbound (Toll Free) Rates

Monthly Usage Guarantee	Month to Month	One Year Term	Three Year Term
\$50	\$0.1200	\$0.1140	\$0.1020
\$100	\$0.1200	\$0.1140	\$0.1020
\$250	\$0.1200	\$0.1140	\$0.1020
\$500	\$0.1200	\$0.1140	\$0.1020
\$1,000	\$0.0900	\$0.0860	\$0.0770
\$3,000	\$0.0880	\$0.0840	\$0.0750
\$5,000	\$0.0850	\$0.0810	\$0.0720
\$7,500	\$0.0800	\$0.0760	\$0.0680
\$10,000	\$0.0790	\$0.0750	\$0.0670
\$15,000	\$0.0780	\$0.0740	\$0.0660
\$20,000	\$0.0770	\$0.0730	\$0.0650
\$30,000	\$0.0760	\$0.0720	\$0.0650

SECTION 5 - OBSOLETE SERVICE OFFERINGS, (Cont'd.)

5.19 SimpleOptions, (Cont'd.)

5.19.6 Bundled Service Option

A. General

The Bundled Service Option is offered to SimpleOptions Customers who also subscribe to one of the following qualifying services offered by an affiliate of the Company. The eligible Customer must demonstrate to the satisfaction of the Company at the time of subscription to SimpleOptions that the Customer also subscribes to at least one of the qualifying services offered by a Company affiliate.

Eligible Business Customers must subscribe to Centrex (e.g. Centrex Plus, CustoPAKSM, CustoFLEXSM, Centranet), ISDN PRI/IntellilinQ PRI (purchased with a term commitment), DSL, Private Line, Frame Relay, SMDS, ATM or FlexGrow from an affiliate of the Company. These services are defined in the Company affiliate's applicable tariffs or contracts.

1. Discontinuance of Qualifying Services

The Customer who discontinues or cancels the Company's service, or who cancels the qualifying service of the Company's affiliate, or whose service is refused, canceled or discontinued by the Company under this tariff or by the affiliate, shall forfeit eligibility for the discounted rates under this Option. The Customer who forfeits eligibility for this Option and remains presubscribed to the Company's service will default to the basic SimpleOptions rates as specified in this tariff.

SECTION 5 - OBSOLETE SERVICE OFFERINGS, (Cont'd.)

5.19 SimpleOptions, (Cont'd.)

5.19.6 Bundled Service Option, (Cont'd.)

A. General, (Cont'd.)

2. Termination Liability

Customers who wish to subscribe to this Bundled Service Option and who currently subscribe to SimpleOptions will be able to switch to the Bundled Service Option without incurring any Termination Liability, if applicable. Availability of this Bundled Service Option is dependent upon billing capabilities.

3. Combination with other offers

Customers who subscribe to this Bundled Service Option are not eligible to participate in promotions that would otherwise apply to SimpleOptions Customers, with the exception of promotions which waive the PIC change charge for new Customers.

B. Usage Rates

Customers who satisfy all eligibility requirements set forth above shall receive a monthly discount of 5% on all long distance usage charges, including international usage charges, beginning immediately after purchasing qualifying services.

SECTION 5 - OBSOLETE SERVICE OFFERINGS, (Cont'd.)

5.20 National Frame Relay Service (NFR)

This service is only available to existing Customers as of October 27, 2009, at existing locations, without modification.

5.20.1 General Description

National Frame Relay Service (NFR) provides connectivity between multiple locations, suitable for connecting local area networks or other wide area network applications. Access to the Company's NFR network is provided in two ways: 1) via direct access, dedicated, digital access line connections at speeds of 56Kbps or 1.536 Mbps to the NFR serving office; or 2) via Frame Relay exchange access. Ports furnished under this tariff operate at speeds of 56/64, 128, 192, 256, 384, 512, 768 Kbps and 1.024, 1.28, 1.536, 4, 6, 10, 22 or 45 Mbps. NFR is offered within South Carolina. Service is available for use 24 hours a day, seven days a week.

A. National Ports

Provides connectivity within and between locations within the State.

B. Permanent Virtual Circuits (PVCs)

Provides connectivity within the NFR network. PVCs are logical connections between two Ports with the NFR network.

C. Committed Information Rates (CIRs)

Defines the minimum data transfer rate available between two Ports logically connected by a PVC. Based on the overall NFR network capacity, the Customer may transmit data in excess of the CIR for a limited period of time. The maximum data transfer rate available between two logically connected Ports connected by a PVC is equal to the lower port speed of the two Ports - up to maximum of 22 Mbps.

D. National Permanent Virtual Circuits (PVC's)

Provide connectivity (logical connections) between National Ports.

E. Virtual Ports

Provide connectivity for traffic that originates and terminates from or to a local frame relay network. Customers who have existing local Frame Relay can connect to the long distance Frame Relay network using a Virtual Port. Virtual Ports are available within and between the 48 contiguous states of the United States.

SECTION 5 - OBSOLETE SERVICE OFFERINGS, (Cont'd.)

5.20 National Frame Relay Service (NFR), (Cont'd.)

5.20.2 Responsibilities of the Customer

- A. The Customer must provide the following information to the Company when ordering NFR:

The number and location of Ports ordered;
The transmission speed of each Port;
The CIR of each PVC;
Burst Excess (Be) rate, if any; and
The Port origination and destination of each PVC/ CIR.

- B. Local Access Charges

1. Access Local Loop

If the Company provides the Access Local Loop facilities, the facilities will be billed at rates based on recurring and nonrecurring charges for such Access Local Loop as established by the LEC tariffs or other Carriers' tariffs.

When the Access Local Loop facilities are provided to the Customer by other carrier(s), the Customer is responsible for all associated recurring and nonrecurring charges and for compliance with the providing Carriers' Terms and Conditions.

The Customer is responsible for all charges associated with the access connection that is ordered by the Company on behalf of the Customer from other carriers.

SECTION 5 - OBSOLETE SERVICE OFFERINGS, (Cont'd.)

5.20 National Frame Relay Service (NFR), (Cont'd.)

5.20.3 Terms and Conditions

A. Service Level Agreement (SLA)

1. The SLA will be applied and measured over a calendar month as specified. These measurements represent the minimum level of performance that is acceptable and are set accordingly. SLA applies to National Ports and National PVCs only. Performance Objectives and Credit Allowances will apply for Customers who have five (5) or more nodes in service during the entire month.
2. Objectives to be measured are:
 - Network Availability
 - MTTR
 - Frame Delivery
 - Transit Delay
3. Calculations for the above objectives will be based on the Customer call to the Network Operations Center (NOC) to establish a trouble report. Outage time begins when the Customer reports the trouble and ends when the Company notifies the Customer that the problem has been resolved.
4. A PVC or Port can only receive one service credit during any one calendar month. PVCs that receive a credit for failure to meet Network Transit Delay or Frame Delivery Performance objectives will not be included in the calculation for Network Availability.
5. Only National Ports, National PVCs and Company-provided local access are eligible for SLAs.

SECTION 5 - OBSOLETE SERVICE OFFERINGS, (Cont'd.)

5.20 National Frame Relay Service (NFR), (Cont'd.)

5.20.3 Terms and Conditions, (Cont'd.)

B. General Exclusions

The following exclusions are not calculated in the SLA.

1. A service outage that is not supported by a Company trouble ticket.
2. New installation prior to acceptance by the Customer.
3. Scheduled maintenance window with prior notifications.
4. Force Majeure.
5. Any act of omission, fault or negligence on the part of the Customer, its contractors, or any other entity over which the customer exercises control or has the right to exercise control.
6. Any act or omission on the part of any third party with the exception of the Interexchange Carrier (IXC), Local Exchange Carrier (LEC), Regional Bell Operating Company (RBOC) or any Company agent or contractor contracted by the Company.
7. The first month of service for the particular service element.

C. Credits

If the specified objectives are not met within the specified time frames, a 10% credit of the discounted Monthly Recurring Charges for all affected ports and PVCs, not to exceed \$5,000, will be posted on the Customer's bill within two months of the Company's determination that the claim is valid. The credit will be applied to the appropriate elements affected by the outages (i.e. Ports, PVCs and Company provided local access).

SECTION 5 - OBSOLETE SERVICE OFFERINGS, (Cont'd.)

5.20 National Frame Relay Service (NFR), (Cont'd.)

5.20.3 Terms and Conditions, (Cont'd.)

D. Term Commitment Plans

1. Minimum Service Period

The minimum service period for National Frame Relay Service is one year.

2. Termination Liability

If the Customer terminates service in whole or in part after the installation of the service but prior to completion of the service period, the Customer shall be obligated to pay the remaining months of the service period selected. The Customer that migrates their service to a Company affiliate will not incur termination liability.

Termination Charge = Remaining Months x Monthly Charge.

SECTION 5 - OBSOLETE SERVICE OFFERINGS, (Cont'd.)

5.20 National Frame Relay Service (NFR), (Cont'd.)

5.20.4 NFR Components

A. NFR Revenue Pricing Plans

1. Minimum Monthly Revenue Commitment

Monthly Revenue Commitment Plans are available for discounts based on the minimum revenue and term commitments selected by the Customer. The eligible NFR charges that will contribute to the Monthly Revenue Commitment Plan are the undiscounted Recurring Monthly charges for the following NFR components: National Ports, Non-US Ports, National PVC/CIR, International PVC/CIR. The Customer must commit to a period of either one, two, three, four or five years. The Customer must provide written notification to the Company to renew the original Revenue Pricing Plan at least sixty (60) days prior to the expiration of the contract. At the end of the current term plan, the Customer may commit to a new term of one year or continue the service at month to month rates and will be charged the standard monthly recurring charges.

2. Individual Case Basis (ICB) Arrangement

Customer specific prices will be made available to similarly situated Customers on a non-discriminatory basis.

ICB's will also be used for other NFR in the case of non-standard service periods, to provide additional discounts, and/or stabilization of rates over a contract life.

As part of an ICB arrangement, the Company may offer to stabilize NFR pricing rates over the life of the contract. In such an arrangement, the ICB monthly rate is guaranteed against Company initiated increases and will apply for the entire duration of the ICB contract.

In the event that an increase authorized by a regulatory agency is applied to the ICB price, the Customer may terminate the contract without incurring any termination liability charges.

SECTION 5 - OBSOLETE SERVICE OFFERINGS, (Cont'd.)

5.20 National Frame Relay Service (NFR), (Cont'd.)

5.20.4 NFR Components, (Cont'd.)

A. NFR Revenue Pricing Plans, (Cont'd.)

3. Early Termination Charge

When the Customer discontinues service under a Revenue Pricing Plan prior to the expiration of the commitment term, an Early Termination Charge will be assessed as follows.

If the Revenue Pricing Plan is discontinued prior to the completion of the first year of the contract term, the Customer is liable for 100% of the minimum monthly revenue commitment for the unexpired portion of the first year of the term, plus 50% of the minimum monthly revenue commitment for the remaining portion of the applicable term.

If the Revenue Pricing Plan is discontinued after completion of the first year of the contract term, the Customer is liable for 50% of the minimum monthly commitment for the remaining portion of the applicable term.

Early termination will not apply if the Customer enrolls in a new Revenue Pricing Plan with equal or greater revenue commitment and term commitment than the current plan.

Payment of the total amounts owed by the Customer under this provision is due as a lump sum within thirty (30) days of the date the plan is discontinued.

The Customer that migrates their service to a Company affiliate will not incur termination liability.

SECTION 5 - OBSOLETE SERVICE OFFERINGS, (Cont'd.)

5.20 National Frame Relay Service (NFR), (Cont'd.)

5.20.4 NFR Components, (Cont'd.)

A. NFR Revenue Pricing Plans, (Cont'd.)

4. Replacement Service

If within sixty (60) days of the date the Customer issues its termination notice to the Company for a particular service, and the Customer orders replacement service, the Company shall waive the termination liability charges above for the service which was terminated by the Customer if the following conditions are met.

- a. When the replacement service is ordered by the Customer, such replacement service is specifically identified as being a replacement for the terminated service; and
- b. The monthly charges for the replacement service are equal to at least ninety percent (90%) of the monthly charges for the terminated service for which it is a replacement.

B. Promotions

From time to time, the Company may provide certain special promotional offerings to its Customers. These offerings may be limited to certain dates, time and locations.

SECTION 5 - OBSOLETE SERVICE OFFERINGS, (Cont'd.)

5.20 National Frame Relay Service (NFR), (Cont'd.)

5.20.4 NFR Components, (Cont'd.)

C. Additional Nonrecurring Charges

1. Expedite Charge

At the Customer's request, the Company may attempt to advance the due date of the order for the installation of a NFR Port to a new negotiated due date. If the new date is met, or if charges are assigned to the Company by providing partner(s), whether or not the requested improved installation date is met, the following nonrecurring charge applies in addition to all other applicable nonrecurring charges and charges passed through by the local exchange carrier for the access connection.

2. PVC/CIR Change Charge

The Customer may request to increase or decrease a PCV/CIR at any time after the service date. A PVC/CIR change charge applies for each change to a PVC/CIR.

3. Change of Requested Service Date Charge

- a. If the Customer delays an order within five (5) calendar days immediately prior to the due date, a Due Date Change Charge will apply, regardless of the length of the delay. The Due Date Change Charge will apply in addition to all other applicable nonrecurring charges and any charges passed through by the relevant local exchange and/or IXC carrier(s) for provisioning the local access connection.
- b. If the Customer delays a due date by more than twenty (20) cumulative calendar days from the initial due date, the Customer will be billed for the service ordered commencing on the first day after the 20th cumulative calendar day.
- c. If the Customer is not ready on the due date and has not requested a delay prior to the due date, the service ordered will commence on the due date.

SECTION 5 - OBSOLETE SERVICE OFFERINGS, (Cont'd.)

5.20 National Frame Relay Service (NFR), (Cont'd.)

5.20.4 NFR Components, (Cont'd.)

C. Additional Nonrecurring Charges, (Cont'd.)

4. Port Speed Change Charge

The Customer may request to increase or decrease port speed. A Port Speed Change Charge applies for each change. A change of the physical location of the Customer's premises that require a change to an existing Port connection is considered to be a disconnection and new installation of the Port(s) involved.

D. Nonrecurring Charge Waiver

The Company will waive the Nonrecurring Installation Charge for new Business Customers who subscribe to a one (1) year minimum term commitment of this service. This waiver applies to nonrecurring charges for National Ports and Permanent Virtual Circuits (PVCs) and International Ports and PVCs. Customers who discontinue the Company's service prior to the expiration of their term commitment, or whose service is discontinued by the Company, will forfeit the credits associated with this waiver.

SECTION 5 - OBSOLETE SERVICE OFFERINGS, (Cont'd.)

5.20 National Frame Relay Service (NFR), (Cont'd.)

5.20.5 Rates and Charges

A. NFR Revenue Pricing Plans

1. Applicable Discounts

Minimum Monthly Revenue Commitment	One Year Term	Two Year Term	Three Year Term	Four Year Term	Five Year Term
\$0.00 - \$2,000.00	3%	4%	7%	9%	13%
\$2,001 - \$5,000.00	3%	6%	9%	11%	15%
\$5,001 - \$10,000.00	4%	7%	11%	14%	17%
\$10,001 - \$15,000.00	5%	8%	13%	16%	19%
\$15,001 - \$20,000.00	6%	10%	15%	18%	21%
\$20,001 - \$25,000.00	7%	11%	17%	20%	23%
\$25,001 and greater	8%	12%	19%	22%	25%

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SECTION 5 - OBSOLETE SERVICE OFFERINGS, (Cont'd.)

5.20 National Frame Relay Service (NFR), (Cont'd.)

5.20.5 Rates and Charges, (Cont'd.)

B. National Port

1. Nonrecurring Charge, per National Port:

56/64 Kbps	\$350.00
128 Kbps-1.536 Mbp	\$550.00

2. Monthly Recurring Charges, per National Port

Speed	
56/64 Kbps	\$75.00
128 Kbps	\$159.00
192 Kbps	\$200.00
256 Kbps	\$226.00
384 Kbps	\$321.00
512 Kbps	\$395.00
768 Kbps	\$570.00
1024 Kbps	\$730.00
1280 Kbps	\$870.00
1536 Kbps	\$1,000.00
4 Mbps	\$970.00
6 Mbps	\$1,160.00
10 Mbps	\$1,660.00
22 Mbps	\$1,910.00
45 Mbps	\$2,410.00

SECTION 5 - OBSOLETE SERVICE OFFERINGS, (Cont'd.)

5.20 National Frame Relay Service (NFR), (Cont'd.)

5.20.5 Rates and Charges, (Cont'd.)

C. National Permanent Virtual Connections/Committed Information Rate (PVC/CIR)

1. Nonrecurring Charge

per DLCI, CIR in Kbps: \$50.00

2. Monthly Recurring Charge

per DLCI, CIR in Kbps

8 Kbps	\$11.00
16 Kbps	\$16.00
24 Kbps	\$20.00
32 Kbps	\$25.00
40 Kbps	\$30.00
48 Kbps	\$30.00
56 Kbps	\$40.00
64 Kbps	\$40.00
128 Kbps	\$70.00
192 Kbps	\$100.00
256 Kbps	\$130.00
320 Kbps	\$165.00
384 Kbps	\$195.00
448 Kbps	\$230.00
512 Kbps	\$270.00
576 Kbps	\$300.00
640 Kbps	\$335.00

SECTION 5 - OBSOLETE SERVICE OFFERINGS, (Cont'd.)

5.20 National Frame Relay Service (NFR), (Cont'd.)

5.20.5 Rates and Charges, (Cont'd.)

C. National Permanent Virtual Connections/Committed Information Rate (PVC/CIR),
(Cont'd.)

2. Monthly Recurring Charge, (Cont'd.)

per DLCI, CIR in Kbps, (Cont'd.)

704 Kbps	\$390.00
768 Kbps	\$400.00
832 Kbps	\$505.00
896 Kbps	\$544.00
960 Kbps	\$582.00
1024 Kbps	\$620.00
1088 Kbps	\$659.00
1152 Kbps	\$675.00
1216 Kbps	\$710.00
1280 Kbps	\$720.00

SECTION 5 - OBSOLETE SERVICE OFFERINGS, (Cont'd.)

5.20 National Frame Relay Service (NFR), (Cont'd.)

5.20.5 Rates and Charges, (Cont'd.)

C. National Permanent Virtual Connections/Committed Information Rate (PVC/CIR),
(Cont'd.)

2. Monthly Recurring Charge, (Cont'd.)

Per DLCI, CIR in Mbps

2 Mbps	\$326.00
3 Mbps	\$382.00
4 Mbps	\$510.00
5 Mbps	\$637.00
6 Mbps	\$765.00
7 Mbps	\$892.00
8 Mbps	\$1,019.00
9 Mbps	\$1,147.00
10 Mbps	\$1,274.00
11 Mbps	\$1,402.00
12 Mbps	\$1,529.00
13 Mbps	\$1,657.00
14 Mbps	\$1,784.00
15 Mbps	\$1,911.00
16 Mbps	\$2,039.00
17 Mbps	\$2,166.00
18 Mbps	\$2,294.00
19 Mbps	\$2,421.00
20 Mbps	\$2,549.00
21 Mbps	\$2,676.00
22 Mbps	\$2,803.00

SECTION 5 - OBSOLETE SERVICE OFFERINGS, (Cont'd.)

5.20 National Frame Relay Service (NFR), (Cont'd.)

5.20.5 Rates and Charges, (Cont'd.)

D. Additional Nonrecurring Charges

1. Expedite Charge

Per Expedited Port	\$500.00
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2. PVC/CIR Change Charge

Per PVC/CIR Change	\$75.00
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3. Change of Requested Service Date Charge

Per Delayed Port	\$150.00
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4. Port Speed Change Charge

Per Port Speed Change	\$100.00
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SECTION 5 - OBSOLETE SERVICE OFFERINGS, (Cont'd.)

5.20 National Frame Relay Service (NFR), (Cont'd.)

5.20.5 Rates and Charges, (Cont'd.)

E. Virtual Ports (US based)

Speed	Band T
8 Kbps	\$6.00
16 Kbps	\$9.00
24 Kbps	\$18.00
32 Kbps	\$24.00
40 Kbps	\$30.00
48 Kbps	\$36.00
56 Kbps	\$35.00
64 Kbps	\$35.00
128 Kbps	\$65.00
192 Kbps	\$100.00
256 Kbps	\$135.00
320 Kbps	\$175.00
384 Kbps	\$200.00
448 Kbps	\$250.00
512 Kbps	\$275.00
576 Kbps	\$300.00
640 Kbps	\$325.00
704 Kbps	\$350.00
768 Kbps	\$375.00
832 Kbps	\$420.00
896 Kbps	\$450.00
960 Kbps	\$490.00
1024 Kbps	\$575.00
1088 Kbps	\$625.00
1152 Kbps	\$708.00
1216 Kbps	\$748.00
1280 Kbps	\$793.00

SECTION 5 - OBSOLETE SERVICE OFFERINGS, (Cont'd.)

5.20 National Frame Relay Service (NFR), (Cont'd.)

5.20.5 Rates and Charges, (Cont'd.)

E. Virtual Ports (US based), (Cont'd.)

Speed	Band T
2 Mbps	\$50.00
3 Mbps	\$50.00
4 Mbps	\$50.00
5 Mbps	\$50.00
6 Mbps	\$50.00
7 Mbps	\$50.00
8 Mbps	\$50.00
9 Mbps	\$50.00
10 Mbps	\$50.00
11 Mbps	\$50.00
12 Mbps	\$100.00
13 Mbps	\$100.00
14 Mbps	\$100.00
15 Mbps	\$100.00
16 Mbps	\$100.00
17 Mbps	\$100.00
18 Mbps	\$100.00
19 Mbps	\$100.00
20 Mbps	\$100.00
21 Mbps	\$100.00
22 Mbps	\$100.00

SECTION 5 - OBSOLETE SERVICE OFFERINGS, (Cont'd.)

5.21 National Private Line (PL) Services

This service is only available to existing Customers as of October 27, 2009, at existing locations, without modification.

The Company's National Private Line Services are provided as a family of bandwidth and data services which link Customers' locations and provide voice, data, video and other transmissions. These services are provided between two Customer designated premises, between a designated Customer premises and a Point of Presence (POP), or between POP's provided by the Company.

5.21.1 Services

A. DS0 Services:

DS0 Service is a high quality digital bandwidth service with transmission capabilities of up to 64 kbps. A DS0 channel provides the transmission of low-to-medium speed analog and digital channels. DS0 Service includes Digital Data Service (56 kbps to 64 kbps), Analog Data Service (19.2 kbps), and Analog Voice Service (64 kbps for voice communications).

B. Fractional DS1/T1 Service (FDS1)

FDS1 is a high quality digital bandwidth service that provides medium to high speed transmission. This Service supports contiguous bit rate services for simultaneous, two-way, digital transmission of voice, data, video, and image, and is available at the following contiguous bit rates:

- 128 kbps
- 256 kbps
- 384 kbps
- 512 kbps
- 768 kbps

C. DS1/T1 Service

DS1/T1 service is a high quality digital bandwidth service that provides high speed 1.544 Mbps transmission.

D. DS3/T3 Service

DS3/T3 Service is a high quality digital bandwidth service that provides high speed 44.736 Mbps transmission over fiber optic facilities.

SECTION 5 - OBSOLETE SERVICE OFFERINGS, (Cont'd.)

5.21 National Private Line (PL) Services, (Cont'd.)

5.21.2 Regulations

A. Service Guarantee

The Company provides Service Guarantees for PL Service. If service is not restored within specified time frames, the Company will issue a credit for the PL Service circuit interruption.

1. Performance Objective

The performance objective for PL Services from Customer's premises to Customer's premises is 99.96% circuit availability.

2. Credit Allowances

If a particular service is interrupted beyond a specified time, an appropriate credit will be provided as set forth below.

For an interruption of four hours or more for each calendar day for a particular service, and if requested by the customer, the Company shall provide the customer with one (1) days credit for the particular service circuit recurring rates.

The credit shall be based on a pro-ration of the number of out of service days to the number of days in the month. As an example, six out of service days/thirty (30) days in a month is equal to a 20% rebate of the monthly charges.

SECTION 5 - OBSOLETE SERVICE OFFERINGS, (Cont'd.)

5.21 National Private Line (PL) Services, (Cont'd.)

5.21.2 Regulations, (Cont'd.)

B. Term Commitment Plans

The minimum service period for PL Services is one year. A subscriber to PL Services must select a Term Commitment Plan period ranging from one year to three years.

C. Individual Case Basis (ICB) Arrangement

ICB's will be used for PL Services in the case of non-standard service periods, volume discounts and/or stabilization of rates over a contract life.

D. Termination Liability

If the Customer terminates service in whole or in part after the installation of the service but prior to completion of the service period of a Term Commitment Plan or an ICB, the Customer shall be obligated to pay the remaining payments, i.e., the monthly charge times the remaining months of the service period selected, in a lump sum due upon termination of service. The Customer that migrates their service to a Company affiliate will not incur termination liability.

SECTION 5 - OBSOLETE SERVICE OFFERINGS, (Cont'd.)

5.21 National Private Line (PL) Services, (Cont'd.)

5.21.3 Rates and Charges

A. Access Local Loop

If the Company provides the Access Local Loop facilities, the facilities will be billed at rates based on recurring and nonrecurring prices for such Access Local Loops as established by the LEC tariffs or other Carrier tariffs.

When the Local Access facilities are provided to the Customer by other Carriers, the Customer is responsible for all associated recurring and nonrecurring charges and for compliance with the providing Carriers' Terms and Conditions.

B. Interoffice Channel (IOC)

The IOC is the dedicated transport and facilities between the Company POPs. The Company will waive the Nonrecurring Installation Charges for new Business Customers who subscribe to a two (2) year or three (3) year term commitment of this service. This waiver applies to the Inter-Office Channel (IOC) installation charges. Customers who discontinue the Company's service prior to the expiration of their term commitment, or whose service is discontinued by the Company, will forfeit the credits associated with this waiver.

C. Term Commitment Discounts

Discounts apply to all recurring rate elements of the Company's National Private Line Service up to DS1 level for one, two and three year Term Commitment Plans.

D. DS3 Term Commitment Discounts

Discounts apply to IOC and Access Coordination Monthly Recurring Charges of the Company's National Private Line Service for one, two and three year Term Commitment Plans.

SECTION 5 - OBSOLETE SERVICE OFFERINGS, (Cont'd.)

5.21 National Private Line (PL) Services, (Cont'd.)

5.21.3 Rates and Charges, (Cont'd.)

A. DS0 Service

1. Per IOC:

a. Installation Charge \$160.00

b. Monthly Charges

Mileage	Fixed	Per Mile
0-50	\$63.00	\$0.14
51-100	\$63.00	\$0.14
101+	\$65.00	\$0.12

B. FDS1 Service

1. Per IOC - 128 kbps:

a. Installation Charge \$160.00

b. Monthly Charges

Mileage	Fixed	Per Mile
0-50	\$119.00	\$0.18
51-100	\$119.00	\$0.18
101+	\$120.00	\$0.17

SECTION 5 - OBSOLETE SERVICE OFFERINGS, (Cont'd.)

5.21 National Private Line (PL) Services, (Cont'd.)

5.21.3 Rates and Charges, (Cont'd.)

B. FDS1 Service (Cont'd.)

2. Per IOC - 256 kbps:

a. Installation Charge \$160.00

b. Monthly Charges

Mileage	Fixed	Per Mile
0-50	\$134.00	\$0.36
51-100	\$134.00	\$0.36
101+	\$137.00	\$0.31

3. Per IOC - 384 kbps:

a. Installation Charge \$160.00

b. Monthly Charges

Mileage	Fixed	Per Mile
0-50	\$168.00	\$0.54
51-100	\$168.00	\$0.54
101+	\$203.00	\$0.45

SECTION 5 - OBSOLETE SERVICE OFFERINGS, (Cont'd.)

5.21 National Private Line (PL) Services, (Cont'd.)

5.21.3 Rates and Charges, (Cont'd.)

B. FDS1 Service (Cont'd.)

4. Per IOC - 512 kbps:

a. Installation Charge \$160.00

b. Monthly Charges

Mileage	Fixed	Per Mile
0-50	\$192.00	\$0.63
51-100	\$192.00	\$0.63
101+	\$244.00	\$0.56

5. Per IOC - 768 kbps:

a. Installation Charge \$160.00

b. Monthly Charges

Mileage	Fixed	Per Mile
0-50	\$226.00	\$0.85
51-100	\$226.00	\$0.85
101+	\$326.00	\$0.77

SECTION 5 - OBSOLETE SERVICE OFFERINGS, (Cont'd.)

5.21 National Private Line (PL) Services, (Cont'd.)

5.21.3 Rates and Charges, (Cont'd.)

C. DS1 Service

1. Per IOC:

a. Installation Charge \$800.00

b. Monthly Charges

Mileage	Fixed	Per Mile
0-50	\$234.00	\$1.81
51-100	\$216.00	\$2.66
101+	\$278.00	\$1.28

D. DS3 Service

1. Per IOC:

a. Installation Charge: \$5,000.00

b. Monthly Charges:

Mileage	Fixed	Per Mile
0-50	\$325.00	\$15.14
51-100	\$350.00	\$13.03
101+	\$400.00	\$11.69

SECTION 5 - OBSOLETE SERVICE OFFERINGS, (Cont'd.)

5.21 National Private Line (PL) Services, (Cont'd.)

5.21.3 Rates and Charges, (Cont'd.)

E. Term Commitment Discounts

Service Period	Percent Discount Level
One Year Term	10%
Two Year Term	15%
Three Year Term	20%

F. DS3 Term Commitment Discounts

Service Period	Percent Discount Level
One Year Term	5%
Two Year Term	7%
Three Year Term	15%

G. Access Connection

1. A Nonrecurring Charge applies for each Access Local Loop.

Circuit	Nonrecurring Charge per Access Local Loop
DS0	\$320.00
FDS1-128 Kbps	\$320.00
FDS1-256 Kbps	\$320.00
FDS1-384 Kbps	\$320.00
FDS1-512 Kbps	\$320.00
FDS1-768 Kbps	\$320.00
DS1	\$320.00
DS3	\$400.00

SECTION 5 - OBSOLETE SERVICE OFFERINGS, (Cont'd.)

5.21 National Private Line (PL) Services, (Cont'd.)

5.21.3 Rates and Charges, (Cont'd.)

H. Access Coordination

1. A Recurring Charge applies for each Access Local Loop:

Circuit	Monthly Charge per Access Local Loop
DS0	\$ 25.00
FDS1-128 Kbps	\$ 75.00
FDS1-256 Kbps	\$ 75.00
FDS1-384 Kbps	\$ 75.00
FDS1-512 Kbps	\$ 75.00
FDS1-768 Kbps	\$ 75.00
DS1	\$ 75.00
DS3	\$400.00

I. Agency Coordination

1. A Nonrecurring Charge applies for each Access Local Loop for which the Company acts as the Customer's agent:

Circuit	Nonrecurring Charge per Access Local Loop
DS0	\$100.00
FDS1-128 Kbps	\$100.00
FDS1-256 Kbps	\$100.00
FDS1-384 Kbps	\$100.00
FDS1-512 Kbps	\$100.00
FDS1-768 Kbps	\$100.00
DS1	\$100.00
DS3	\$100.00

SECTION 5 - OBSOLETE SERVICE OFFERINGS, (Cont'd.)

5.22 Dedicated Access

This service is only available to existing Customers as of October 27, 2009, at existing locations, without modification.

When the dedicated access channel to access voice service is provided by the Company, the following rates apply.

5.22.1 Access Local Loop

Terms and conditions are the same as specified in Section 5.21 for National Private Line Services.

5.22.2 T-1 Access Facility

Terms, conditions and rates are the same as specified for Access Connection in Section 5.21 for National Private Line Services.

5.22.3 ISDN PRI Facility

Terms, conditions and rates are the same as specified for Access Coordination in Section 5.21 for National Private Line Services

5.22.4 Agency Coordination

Terms, conditions and rates are the same as specified in Section 5.21 for National Private Line Services.

5.22.6 Term Commitment Plans

Same as specified in Section 5.21 for National Private Line Services.

SECTION 5 - OBSOLETE SERVICE OFFERINGS, (Cont'd.)

5.23 Business Plan A

This service is only available to existing Customers as of March 1, 2001, at existing locations, without modification.

Plan A is available to existing Customers only. Existing Customers relocating within the state, or adding new locations, may continue under this Plan. Existing Customers adding new lines to their systems may do so under this Plan.

Business Plan A is offered to Business Customers for outbound direct dialed calling from presubscribed switched or dedicated Access Lines at one flat rate. Inbound (toll free) calling is also available for termination on switched or dedicated Access Lines. Operator assisted calling is also available under this plan. Customers may select a one, two, or three year term commitment in order to obtain a lower rate. The International Savings Plan is available with this service.

5.23.1 Billing Increments

The billing increment and minimum call duration of each call is determined by the access method selected by the Customer and the call type. Partial increments are rounded up to the next increment.

Access Type/Call Type	Initial Increment	Additional Increment
Switched Access	18 seconds	6 seconds
Dedicated Access	6 seconds	6 seconds
Operator Assisted	60 seconds	60 seconds

SECTION 5 - OBSOLETE SERVICE OFFERINGS, (Cont'd.)

5.23 Business Plan A, (Cont'd.)

5.23.2 Termination Liability

When the Customer terminates service under this plan prior to the expiration of the Customer's selected term commitment, a termination charge will be assessed. The termination charge is \$100.00.

The early termination charge will apply under the following circumstances:

- A. When the Customer disconnects their entire Account; or
- B. When the Customer selects a shorter term.

The early termination charge will not apply under the following circumstances:

- A. When the Customer disconnects their entire Account; or
- B. When the Customer selects a shorter term.
- C. When the Customer's physical location changes, but the term plan is continued at the new location;
- D. When the Customer moves to a jurisdiction where the Company is prohibited from offering service;
- E. When the Customer renegotiates the term plan for a longer term;
- F. When the Customer returns to the Company and the same term length agreement as a result of a Winback program;
- G. When the Customer moves from any grandfathered calling plan to FirmRate Plus, or to any calling plan with the same term length.

At the expiration of the term commitment, the Customer will continue at the same commitment and usage rate unless they choose to make a change, either to a different term commitment/minimum usage guarantee or to a different Plan.

SECTION 5 - OBSOLETE SERVICE OFFERINGS, (Cont'd.)

5.23 Business Plan A, (Cont'd.)

5.23.3 Usage Rates

Usage Rates are determined according to the Term Commitment selected by the Customer.

A. Switched Access Outbound Rates

1. Maximum

	Term Plan Commitment		
Month to Month	One Year Term Plan	Two Year Term Plan	Three Year Term Plan
\$0.25	\$0.25	\$0.25	\$0.25

2. Current

	Term Plan Commitment		
Month to Month	One Year Term Plan	Two Year Term Plan	Three Year Term Plan
\$0.1350	\$0.1283	\$0.1215	\$0.1148

B. Switched Access Inbound (Toll Free) Rates

1. Maximum

	Term Plan Commitment		
Month to Month	One Year Term Plan	Two Year Term Plan	Three Year Term Plan
\$0.25	\$0.25	\$0.25	\$0.25

2. Current

	Term Plan Commitment		
Month to Month	One Year Term Plan	Two Year Term Plan	Three Year Term Plan
\$0.1350	\$0.1283	\$0.1215	\$0.1148

SECTION 5 - OBSOLETE SERVICE OFFERINGS, (Cont'd.)

5.23 Business Plan A, (Cont'd.)

5.23.3 Usage Rates, (Cont'd.)

C. Dedicated Access Outbound Rates

1. Maximum

Month to Month	Term Plan Commitment		
	One Year Term Plan	Two Year Term Plan	Three Year Term Plan
\$0.20	\$0.20	\$0.20	\$0.20

2. Current

Month to Month	Term Plan Commitment		
	One Year Term Plan	Two Year Term Plan	Three Year Term Plan
\$0.1500	\$0.1425	\$0.1350	\$0.1275

D. Dedicated Access Inbound (Toll Free) Rates

1. Maximum

Month to Month	Term Plan Commitment		
	One Year Term Plan	Two Year Term Plan	Three Year Term Plan
\$0.20	\$0.20	\$0.20	\$0.20

2. Current

Month to Month	Term Plan Commitment		
	One Year Term Plan	Two Year Term Plan	Three Year Term Plan
\$0.1500	\$0.1425	\$0.1350	\$0.1275

SECTION 5 - OBSOLETE SERVICE OFFERINGS, (Cont'd.)

5.24 Business Plan B

This service is only available to existing Customers as of July 31, 2001 , at existing locations, without modification.

Business Plan B is an optional calling plan offered to existing Business Customers at existing locations only for outbound direct dialed calling from presubscribed switched or dedicated Access Lines at rates which are dependent on the Customer's monthly usage guarantee (MUG) level. Inbound (toll free) calling is also available for termination on switched or dedicated Access Lines. Operator assisted calling is also available under this plan. Customers may select a one, two or three year term commitment in order to obtain lower rates.

5.24.1 Billing Increments

The billing increment and minimum call duration of each call is determined by the access method selected by the Customer and the call type. Partial increments are rounded to the next increment.

Access Type/Call Type	Initial Increment	Additional Increment
Switched Access	18 seconds	6 seconds
Dedicated Access	6 seconds	6 seconds
Operator Assisted	60 seconds	60 seconds

5.24.2 Monthly Usage Guarantee

All intrastate, interstate and international usage charges and applicable surcharges billed to the Customer under this plan contribute towards meeting the monthly usage guarantee. In addition, feature charges, directory assistance charges, operator usage and surcharges, and monthly recurring charges are contributory to the monthly usage guarantee. Taxes, presubscribed line charges, carrier universal service charges, pay telephone use charges and other similar fees are not contributory. When the Customer's billing falls below the MUG in any full billing period, a shortfall charge will be applied which is equal to the difference between the Monthly Usage Guarantee and the actual contributory billing for that billing period.

SECTION 5 - OBSOLETE SERVICE OFFERINGS, (Cont'd.)

5.24 Business Plan B, (Cont'd.)

5.24.3 Termination Liability

When the Customer terminates service under this plan prior to the expiration of the Customer's selected term commitment, a termination charge will be assessed. The termination charge is calculated by multiplying 35 percent (35%) of the Customer's Monthly Usage Guarantee multiplied times the number of months remaining in the term.

The early termination charge will apply under the following circumstances:

- A. When the Customer disconnects its entire Account;
- B. When the Customer selects a shorter term; or
- C. When the Customer negotiates a reduction in their monthly spending commitment more than one level during a billing cycle.

The early termination charge will not apply under the following circumstances:

- A. When the Customer's physical location changes, but the term plan is continued at the new location;
- B. When the Customer negotiates the term plan for a longer term;
- C. When the Customer moves to a jurisdiction where the Company is prohibited from offering service;
- D. When the Customer changes plan prior to 60 days of service;
- E. When the Customer returns to the Company and the same term length agreement as a result of a Winback program;
- F. When the Customer moves from the two year term on Plan B Service to a one or three year term on Plan D Service;
- G. When the Customer reduces their term monthly spend level on level during a billing cycle; or
- H. When the Customer has encountered extremely poor service, verified by higher management.

SECTION 5 - OBSOLETE SERVICE OFFERINGS, (Cont'd.)

5.24 Business Plan B, (Cont'd.)

5.24.3 Termination Liability, (Cont'd.)

Once the Customer has reached the lowest Minimum Usage Guarantee level of Plan B, they may move to Plan C without incurring a penalty. The Customer must move to the same term commitment they subscribed to on Plan B.

At the expiration of the term commitment, the Customer will continue at the same commitment and usage rate unless they choose to make a change, either to a different term commitment/minimum usage guarantee or to a different plan. If the Customer continues without changing, they will still be liable for the minimum usage guarantee to which they were originally subscribed.

SECTION 5 - OBSOLETE SERVICE OFFERINGS, (Cont'd.)

5.24 Business Plan B, (Cont'd.)

5.24.4 Usage Rates

Usage Rates are determined according to the Term Commitment and Monthly Usage Guarantee selected by the Customer.

A. Switched Access Outbound Rates

1. Maximum

Monthly Usage Guarantee	Month to Month	One Year Term	Two Year Term	Three Year Term
\$100	\$0.20	\$0.20	\$0.20	\$0.20
\$500	\$0.20	\$0.20	\$0.20	\$0.20
\$1,000	\$0.20	\$0.20	\$0.20	\$0.20
\$2,000	\$0.20	\$0.20	\$0.20	\$0.20
\$3,000	\$0.20	\$0.20	\$0.20	\$0.20
\$5,000	\$0.20	\$0.20	\$0.20	\$0.20
\$7,500	\$0.20	\$0.20	\$0.20	\$0.20
\$10,000	\$0.20	\$0.20	\$0.20	\$0.20
\$15,000	\$0.20	\$0.20	\$0.20	\$0.20
\$20,000	\$0.20	\$0.20	\$0.20	\$0.20
\$25,000	\$0.20	\$0.20	\$0.20	\$0.20
\$30,000	\$0.20	\$0.20	\$0.20	\$0.20
\$35,000	\$0.20	\$0.20	\$0.20	\$0.20
\$40,000	\$0.20	\$0.20	\$0.20	\$0.20
\$45,000	\$0.20	\$0.20	\$0.20	\$0.20
\$50,000	\$0.20	\$0.20	\$0.20	\$0.20
\$55,000	\$0.20	\$0.20	\$0.20	\$0.20
\$60,000	\$0.20	\$0.20	\$0.20	\$0.20

SECTION 5 - OBSOLETE SERVICE OFFERINGS, (Cont'd.)

5.24 Business Plan B, (Cont'd.)

5.24.4 Usage Rates, (Cont'd.)

A. Switched Access Outbound Rates, (Cont'd.)

2. Current

Monthly Usage Guarantee	Month to Month	One Year Term	Two Year Term	Three Year Term
\$100	\$0.1335	\$0.1268	\$0.1202	\$0.1135
\$500	\$0.1320	\$0.1254	\$0.1188	\$0.1122
\$1,000	\$0.1305	\$0.1240	\$0.1175	\$0.1109
\$2,000	\$0.1290	\$0.1226	\$0.1161	\$0.1097
\$3,000	\$0.1275	\$0.1211	\$0.1148	\$0.1084
\$5,000	\$0.1260	\$0.1197	\$0.1134	\$0.1071
\$7,500	\$0.1245	\$0.1183	\$0.1121	\$0.1058
\$10,000	\$0.1230	\$0.1169	\$0.1107	\$0.1046
\$15,000	\$0.1230	\$0.1169	\$0.1107	\$0.1046
\$20,000	\$0.1230	\$0.1169	\$0.1107	\$0.1046
\$25,000	\$0.1230	\$0.1169	\$0.1107	\$0.1046
\$30,000	\$0.1230	\$0.1169	\$0.1107	\$0.1046
\$35,000	\$0.1230	\$0.1169	\$0.1107	\$0.1046
\$40,000	\$0.1230	\$0.1169	\$0.1107	\$0.1046
\$45,000	\$0.1230	\$0.1169	\$0.1107	\$0.1046
\$50,000	\$0.1230	\$0.1169	\$0.1107	\$0.1046
\$55,000	\$0.1230	\$0.1169	\$0.1107	\$0.1046
\$60,000	\$0.1230	\$0.1169	\$0.1107	\$0.1046

SECTION 5 - OBSOLETE SERVICE OFFERINGS, (Cont'd.)

5.24 Business Plan B, (Cont'd.)

5.24.4 Usage Rates, (Cont'd.)

B. Switched Access Inbound (Toll Free) Rates

1. Maximum

Monthly Usage Guarantee	Month to Month	One Year Term	Two Year Term	Three Year Term
\$100	\$0.20	\$0.20	\$0.20	\$0.20
\$500	\$0.20	\$0.20	\$0.20	\$0.20
\$1,000	\$0.20	\$0.20	\$0.20	\$0.20
\$2,000	\$0.20	\$0.20	\$0.20	\$0.20
\$3,000	\$0.20	\$0.20	\$0.20	\$0.20
\$5,000	\$0.20	\$0.20	\$0.20	\$0.20
\$7,500	\$0.20	\$0.20	\$0.20	\$0.20
\$10,000	\$0.20	\$0.20	\$0.20	\$0.20
\$15,000	\$0.20	\$0.20	\$0.20	\$0.20
\$20,000	\$0.20	\$0.20	\$0.20	\$0.20
\$25,000	\$0.20	\$0.20	\$0.20	\$0.20
\$30,000	\$0.20	\$0.20	\$0.20	\$0.20
\$35,000	\$0.20	\$0.20	\$0.20	\$0.20
\$40,000	\$0.20	\$0.20	\$0.20	\$0.20
\$45,000	\$0.20	\$0.20	\$0.20	\$0.20
\$50,000	\$0.20	\$0.20	\$0.20	\$0.20
\$55,000	\$0.20	\$0.20	\$0.20	\$0.20
\$60,000	\$0.20	\$0.20	\$0.20	\$0.20

SECTION 5 - OBSOLETE SERVICE OFFERINGS, (Cont'd.)

5.24 Business Plan B, (Cont'd.)

5.24.4 Usage Rates, (Cont'd.)

B. Switched Access Inbound (Toll Free) Rates, (Cont'd.)

2. Current

Monthly Usage Guarantee	Month to Month	One Year Term	Two Year Term	Three Year Term
\$100	\$0.1335	\$0.1268	\$0.1202	\$0.1135
\$500	\$0.1320	\$0.1254	\$0.1188	\$0.1122
\$1,000	\$0.1305	\$0.1240	\$0.1175	\$0.1109
\$2,000	\$0.1290	\$0.1226	\$0.1161	\$0.1097
\$3,000	\$0.1275	\$0.1211	\$0.1148	\$0.1084
\$5,000	\$0.1260	\$0.1197	\$0.1134	\$0.1071
\$7,500	\$0.1245	\$0.1183	\$0.1121	\$0.1058
\$10,000	\$0.1230	\$0.1169	\$0.1107	\$0.1046
\$15,000	\$0.1230	\$0.1169	\$0.1107	\$0.1046
\$20,000	\$0.1230	\$0.1169	\$0.1107	\$0.1046
\$25,000	\$0.1230	\$0.1169	\$0.1107	\$0.1046
\$30,000	\$0.1230	\$0.1169	\$0.1107	\$0.1046
\$35,000	\$0.1230	\$0.1169	\$0.1107	\$0.1046
\$40,000	\$0.1230	\$0.1169	\$0.1107	\$0.1046
\$45,000	\$0.1230	\$0.1169	\$0.1107	\$0.1046
\$50,000	\$0.1230	\$0.1169	\$0.1107	\$0.1046
\$55,000	\$0.1230	\$0.1169	\$0.1107	\$0.1046
\$60,000	\$0.1230	\$0.1169	\$0.1107	\$0.1046

SECTION 5 - OBSOLETE SERVICE OFFERINGS, (Cont'd.)

5.24 Business Plan B, (Cont'd.)

5.24.4 Usage Rates, (Cont'd.)

C. Dedicated Access Outbound Rates

1. Maximum

Monthly Usage Guarantee	Month to Month	One Year Term	Two Year Term	Three Year Term
\$100	\$0.20	\$0.20	\$0.20	\$0.20
\$500	\$0.20	\$0.20	\$0.20	\$0.20
\$1,000	\$0.20	\$0.20	\$0.20	\$0.20
\$2,000	\$0.20	\$0.20	\$0.20	\$0.20
\$3,000	\$0.20	\$0.20	\$0.20	\$0.20
\$5,000	\$0.20	\$0.20	\$0.20	\$0.20
\$7,500	\$0.20	\$0.20	\$0.20	\$0.20
\$10,000	\$0.20	\$0.20	\$0.20	\$0.20
\$15,000	\$0.20	\$0.20	\$0.20	\$0.20
\$20,000	\$0.20	\$0.20	\$0.20	\$0.20
\$25,000	\$0.20	\$0.20	\$0.20	\$0.20
\$30,000	\$0.20	\$0.20	\$0.20	\$0.20
\$35,000	\$0.20	\$0.20	\$0.20	\$0.20
\$40,000	\$0.20	\$0.20	\$0.20	\$0.20
\$45,000	\$0.20	\$0.20	\$0.20	\$0.20
\$50,000	\$0.20	\$0.20	\$0.20	\$0.20
\$55,000	\$0.20	\$0.20	\$0.20	\$0.20
\$60,000	\$0.20	\$0.20	\$0.20	\$0.20

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SECTION 5 - OBSOLETE SERVICE OFFERINGS, (Cont'd.)

5.24 Business Plan B, (Cont'd.)

5.24.4 Usage Rates, (Cont'd.)

C. Dedicated Access Outbound Rates, (Cont'd.)

2. Current

Monthly Usage Guarantee	Month to Month	One Year Term	Two Year Term	Three Year Term
\$100	\$0.1500	\$0.1425	\$0.1350	\$0.1275
\$500	\$0.1500	\$0.1425	\$0.1350	\$0.1275
\$1,000	\$0.1500	\$0.1425	\$0.1350	\$0.1275
\$2,000	\$0.0900	\$0.0855	\$0.0810	\$0.0765
\$3,000	\$0.0895	\$0.0850	\$0.0806	\$0.0761
\$5,000	\$0.0890	\$0.0846	\$0.0801	\$0.0757
\$7,500	\$0.0885	\$0.0841	\$0.0797	\$0.0752
\$10,000	\$0.0880	\$0.0836	\$0.0792	\$0.0748
\$15,000	\$0.0875	\$0.0831	\$0.0788	\$0.0744
\$20,000	\$0.0870	\$0.0827	\$0.0783	\$0.0740
\$25,000	\$0.0865	\$0.0822	\$0.0779	\$0.0735
\$30,000	\$0.0860	\$0.0817	\$0.0774	\$0.0731
\$35,000	\$0.0855	\$0.0812	\$0.0770	\$0.0727
\$40,000	\$0.0850	\$0.0808	\$0.0765	\$0.0723
\$45,000	\$0.0845	\$0.0803	\$0.0761	\$0.0718
\$50,000	\$0.0840	\$0.0798	\$0.0756	\$0.0714
\$55,000	\$0.0835	\$0.0793	\$0.0752	\$0.0710
\$60,000	\$0.0830	\$0.0789	\$0.0747	\$0.0706

SECTION 5 - OBSOLETE SERVICE OFFERINGS, (Cont'd.)

5.24 Business Plan B, (Cont'd.)

5.24.4 Usage Rates, (Cont'd.)

D. Dedicated Access Inbound (Toll Free) Rates

1. Maximum

Monthly Usage Guarantee	Month to Month	One Year Term	Two Year Term	Three Year Term
\$100	\$0.20	\$0.20	\$0.20	\$0.20
\$500	\$0.20	\$0.20	\$0.20	\$0.20
\$1,000	\$0.20	\$0.20	\$0.20	\$0.20
\$2,000	\$0.20	\$0.20	\$0.20	\$0.20
\$3,000	\$0.20	\$0.20	\$0.20	\$0.20
\$5,000	\$0.20	\$0.20	\$0.20	\$0.20
\$7,500	\$0.20	\$0.20	\$0.20	\$0.20
\$10,000	\$0.20	\$0.20	\$0.20	\$0.20
\$15,000	\$0.20	\$0.20	\$0.20	\$0.20
\$20,000	\$0.20	\$0.20	\$0.20	\$0.20
\$25,000	\$0.20	\$0.20	\$0.20	\$0.20
\$30,000	\$0.20	\$0.20	\$0.20	\$0.20
\$35,000	\$0.20	\$0.20	\$0.20	\$0.20
\$40,000	\$0.20	\$0.20	\$0.20	\$0.20
\$45,000	\$0.20	\$0.20	\$0.20	\$0.20
\$50,000	\$0.20	\$0.20	\$0.20	\$0.20
\$55,000	\$0.20	\$0.20	\$0.20	\$0.20
\$60,000	\$0.20	\$0.20	\$0.20	\$0.20

SECTION 5 - OBSOLETE SERVICE OFFERINGS, (Cont'd.)

5.24 Business Plan B, (Cont'd.)

5.24.4 Usage Rates, (Cont'd.)

D. Dedicated Access Inbound (Toll Free) Rates, (Cont'd.)

2. Current

Monthly Usage Guarantee	Month to Month	One Year Term	Two Year Term	Three Year Term
\$100	\$0.1500	\$0.1425	\$0.1350	\$0.1275
\$500	\$0.1500	\$0.1425	\$0.1350	\$0.1275
\$1,000	\$0.1500	\$0.1425	\$0.1350	\$0.1275
\$2,000	\$0.0900	\$0.0855	\$0.0810	\$0.0765
\$3,000	\$0.0895	\$0.0850	\$0.0806	\$0.0761
\$5,000	\$0.0890	\$0.0846	\$0.0801	\$0.0757
\$7,500	\$0.0885	\$0.0841	\$0.0797	\$0.0752
\$10,000	\$0.0880	\$0.0836	\$0.0792	\$0.0748
\$15,000	\$0.0875	\$0.0831	\$0.0788	\$0.0744
\$20,000	\$0.0870	\$0.0827	\$0.0783	\$0.0740
\$25,000	\$0.0865	\$0.0822	\$0.0779	\$0.0735
\$30,000	\$0.0860	\$0.0817	\$0.0774	\$0.0731
\$35,000	\$0.0855	\$0.0812	\$0.0770	\$0.0727
\$40,000	\$0.0850	\$0.0808	\$0.0765	\$0.0723
\$45,000	\$0.0845	\$0.0803	\$0.0761	\$0.0718
\$50,000	\$0.0840	\$0.0798	\$0.0756	\$0.0714
\$55,000	\$0.0835	\$0.0793	\$0.0752	\$0.0710
\$60,000	\$0.0830	\$0.0789	\$0.0747	\$0.0706

SECTION 5 - OBSOLETE SERVICE OFFERINGS, (Cont'd.)

5.25 E-Values Plan Service

This service is only available to existing Customers as of March 25, 2009, at existing locations, without modification.

E-Values Plan Service is offered to Business Customers for outbound direct dialed calling from presubscribed switched Access Lines. This Plan is offered to Customers that order outbound long distance service via the internet. Inbound (toll free) calling is also available for termination on switched Access Lines. Operator assisted calling are is available under this plan.

5.25.1 Billing Increments

Access Type/Call Type	Initial Increment	Additional Increment
Switched Access	18 seconds	6 seconds
Operator Assisted	60 seconds	60 seconds

5.25.2 Usage Rates

A. Switched Access Outbound Rates - Maximum

Rate Per Minute: \$0.250

B. Switched Access Outbound Rates - Current

Rate Per Minute: \$0.1350

APPENDIX A - CURRENT RATES

Pay Telephone Surcharge (Section 4.4)

Per Call Charge	\$0.50
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Long Distance Message Telecommunications Service - Residential (Section 3.5.1)

Customer Dialed Direct Station-to-Station

	Peak	Off-Peak
IntraLATA	\$0.4000	\$0.4000
InterLATA	\$0.4000	\$0.4000

Long Distance Message Telecommunications Service - Business (Section 3.5.2)

Customer Dialed Direct Station-to-Station

	Peak	Off-Peak
IntraLATA	\$0.4000	\$0.4000
InterLATA	\$0.4000	\$0.4000

Business Minimum Spend Level	\$10.50
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Plan B Service (Section 3.6.1)

Rate Per Minute

Peak	\$0.140
Off-Peak	\$0.140

Monthly Recurring Charge	\$6.95
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Plan C Service (Section 3.6.2)

Usage Rate

Intrastate Outbound Calling - Per Minute	\$.10
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Monthly Recurring Charge	\$4.00
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 APPENDIX A - CURRENT RATES

Plan G Service (Section 3.6.3)

Rate Per Minute	\$0.08
Monthly Recurring Charge	\$7.95

Plan D Service (Section 3.6.4)

Rate Per Minute	InterLATA	IntraLATA
Monday - Friday	\$0.140	\$0.135
Saturday & Sunday	\$0.070	\$0.070
Monthly Recurring Charge	\$5.50	

Plan F Service (Section 3.6.5)

Monthly Recurring Charge	Minutes Allotted in Monthly Recurring Charge	Additional Per Minute Charge over Allotment
*	30*	\$0.12 per minute*
\$9.00	60	\$0.10 per minute
\$22.00	300	\$0.08 per minute
\$31.00	500	\$0.06 per minute
\$40.95	1000	\$0.05 per minute

* This Plan is only offered in conjunction with the corresponding interstate rate plan. Interstate service is provided in accordance with the corresponding interstate rate schedule.

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APPENDIX A - CURRENT RATES

Plan H Service (Section 3.6.6)

Usage Rate, Per Minute:	\$0.10
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Plan K Service - Unlimited (Section 3.6.7)

Monthly Recurring Charge	\$17.04
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Plan L Service (Section 3.6.8)

Monthly Recurring Charge

Per Account	\$6.00
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Usage Rates

Per Minute	\$0.07
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Plan L Service Value Option (Section 3.6.8)

Intrastate Outbound Calling Rate Per Minute	\$0.08
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APPENDIX A - CURRENT RATES

Plan M Service (Section 3.6.9)

Monthly Recurring Charge:

Per Line	\$5.00
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Usage Rates and Charges:	
Intrastate Outbound Calling Rate Per Minute	\$0.05

Plan N Service - Unlimited (Section 3.6.10)

Monthly Recurring Charge	\$16.99
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Discounted Plan For Disabled Customers (Section 3.6.11)

Rate Per Minute	\$0.10
Monthly Recurring Charge	\$0.00

Plan O Service - Unlimited (Section 3.6.12)

Monthly Recurring Charge	\$12.95
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Plan P Service (Section 3.6.13)

Per Minute Rate	\$0.12
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APPENDIX A - CURRENT RATES

FirmRate Plus (Section 3.7.1)

Usage Rates are determined according to the Term Commitment selected by the Customer.

Switched Access Outbound Rates

	Month to Month	One Year Term	Three Year Term
Rate Per Minute:	\$0.160	\$0.070	\$0.060

Switched Access Inbound (Toll Free) Rates

	Month to Month	One Year Term	Three Year Term
Rate Per Minute:	\$0.160	\$0.070	\$0.060

FirmRate Advantage Plan (Section 3.7.2)

Usage Rates are determined according to the Term Commitment selected by the Customer.

Switched Access Outbound Rates

	Month to Month	One Year Term	Three Year Term
Rate Per Minute:	\$0.064	\$0.060	\$0.055

Switched Access Inbound (Toll Free) Rates

	Month to Month	One Year Term	Three Year Term
Rate Per Minute:	\$0.064	\$0.060	\$0.055

APPENDIX A - CURRENT RATES

FlexDistance Plan (Section 3.7.3)

Monthly Usage Guarantee	Month to Month Usage Rate Per Minute	1 Year Term Usage Rate Per Minute	3 Year Term Usage Rate Per Minute
\$24.00	\$0.060	\$0.057	\$0.051
\$40.00	\$0.057	\$0.054	\$0.048
\$65.00	\$0.055	\$0.052	\$0.047
\$150.00	\$0.053	\$0.050	\$0.045
\$300.00	\$0.051	\$0.048	\$0.043
\$500.00	\$0.048	\$0.046	\$0.041
\$750.00	\$0.047	\$0.044	\$0.040
\$1,000.00	\$0.046	\$0.043	\$0.039
\$1,500.00	\$0.045	\$0.042	\$0.038

Supplemental Discount

Term Level	Supplemental Discount
One Year	25%
Three Year	25%

Business Unlimited Long Distance Service (Section 3.7.4)

Monthly Recurring Charge, per line	\$30.00
Toll Free, per minute	\$0.06

Bundled Service Option Rates and Charges

	Month to Month	One Year Term
Monthly Recurring Charge, per line	\$15.00	\$15.00 *
Toll Free, per minute	\$0.06	\$0.06

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APPENDIX A - CURRENT RATES

Operator Services (Section 4.2)

Per Call Service Charges

The following Per-Call Service Charges apply in addition to the usage charges specified in below and in addition to all other surcharges and fees, when applicable. When more than one service charge applies to the same call, only the higher of the two charges is applied. The following charges apply in all rate periods.

Customer Dialed Calling Card Station	\$0.00
Operator Assisted Calling Card Station	\$3.45
Operator Assisted Station to Station:	\$4.00
Billed Collect:	\$4.00
Billed to Third Party	\$4.00
Operator Assisted Person to Person	\$9.49
Operator Dialed Surcharge	\$0.50

Usage Charges

InterLATA

Peak		Off-Peak	
Initial Minute	Each Add'l Minute	Initial Minute	Each Add'l Minute
\$0.5500	\$0.5500	\$0.5500	\$0.5500

IntraLATA

Peak		Off-Peak	
Initial Minute	Each Add'l Minute	Initial Minute	Each Add'l Minute
\$0.3300	\$0.3300	\$0.3300	\$0.3300

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APPENDIX A - CURRENT RATES

Directory Assistance Rates (Section 4.1)

Directory Assistance, Per Call	\$1.50
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Directory Assistance Call Completion Rates

Per Completed Call	\$1.00
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Rate per Minute	\$0.18
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Toll Free Services (Section 4.3)

Business Toll Free Service (Section 4.3.1)

	Peak		Off-Peak	
	Initial Minute	Each Additional Minute	Initial Minute	Each Additional Minute
IntraLATA	\$0.21	\$0.21	\$0.21	\$0.21
InterLATA	\$0.21	\$0.21	\$0.21	\$0.21

Acquisition Free Minutes Promotion

This promotion is available to new and returning Residential Customers who presubscribe to the Company's intrastate service through Company-designated sales channels for Company-designated marketing campaigns.

This promotion provides invoice credits on three consecutive full month invoices, plus the first partial month if enrollment begins prior to the first full billing cycle after the Residential Customer initiates service.

Company-forecasted spending levels for the Residential Customer or the Residential Customers reported spending levels qualify the Residential Customer for one of the following levels of Free Minutes Credits.

All interexchange usage - up to the limits detailed below - contributes toward calculation of Free Minutes credits. Free Minutes credits are calculated at tariffed rates, prior to the application of any other credits. The Free Minutes credits will appear on the same invoice as contributing usage.

The Residential Customer who discontinues the Company's service, or whose service is discontinued by the Company, prior to exercising earned Free Minutes forfeits remaining eligibility. Unused Free Minutes from one billing cycle will not carry over to subsequent billing cycle(s).

Forecast or Self-Reported Monthly Long Distance Spending	Applicable Free Minutes For Three Complete Invoice Cycles
\$0.00 - \$9.99	0
\$10.00 - \$24.99	30
\$25.00 - \$49.99	60
\$50.00 +	90

This promotion may not be combined with any other Percent Discount or Free Minutes Discount promotion.

As of March 20, 2010, this offer is no longer available to new Customers.

Acquisition Percent Discount Promotion

This promotion is available to returning Residential Customers presubscribe to the Company's intrastate service through Company-designated sales channels for Company-designated marketing campaigns. The promotion provides invoice credits on up to six (6) consecutive full month invoices, plus first partial month if enrollment begins prior to the first full billing cycle after the Residential Customer initiates service.

Company-forecasted spending levels for the Residential Customer or the Residential Customers reported spending levels qualify the Residential Customer for one of the following levels of Free Minutes Credits.

All interexchange usage - up to the limits detailed below - contributes toward calculation of Percent Discount credits. Percent Discount credits are calculated based on the tariffed rates, prior to the application of any other credits. The Percent Discount credits will appear on the same invoice as contributing usage for a fixed number of complete billing cycles, per the schedule below.

The Residential Customer who discontinues the Company's service, or whose service is discontinued by the Company, prior to exercising earned Percent Discount credits forfeits remaining eligibility. Unused Percent Discount credits from one billing cycle will not carry over to subsequent billing cycle(s).

Forecast or Self-Reported Monthly Long Distance Spending	Promotion Duration (# of Complete Bill Cycles)	Applicable Percent Discount
\$0.00 - \$9.99	0	0
\$10.00 - \$24.99	1	50%
\$25.00 - \$49.99	3	33%
\$50.00 +	6	10%

This promotion may not be combined with any other Free Minutes or Percent Discount promotion.

As of March 20, 2010, this offer is no longer available to new Customers.

Reserved Free Minutes Promotion

This promotion is available for retention of Residential Customers in good standing who have presubscribed to the Company's intrastate service and who have notified the Company of the Residential Customer's intent to leave the Company for another service provider before the actual discontinuation of the Company's service by the Customer. This promotion provides invoice credits to established Residential Customers on three consecutive full month invoices, plus the first partial month if enrollment begins prior to the first full billing cycle after the Residential Customer enrolls in the promotion.

Existing Customers in good standing become eligible for the Reserved Free Minutes Promotion by notifying a Company service representative of their intent to select another primary exchange carrier, prior to discontinuing the Company's service.

The eligible Residential Customer's most recent three months' actual total interexchange charges, less any applicable discounts and/or credits qualify the Customer for one of three levels of Reserved Free Minutes credits. All call types utilizing the Company's service contribute toward calculation of Reserved Free Minutes credits. All interexchange usage for the Residential Customer's most recent three months of service, except Directory Assistance with Call Completion - up to the limits detailed below - contributes toward calculation of Reserved Free Minutes credits which are calculated at tariffed rates, after the application of any other credits. The Reserved Free Minutes credits will appear on the same invoice as contributing usage.

The Residential Customer who discontinues the Company's presubscribed service or whose service is discontinued by the Company, prior to exercising earned Reserved Free Minutes forfeits remaining eligibility. Unused Reserved Free Minutes from one billing cycle will not carry over to subsequent billing cycle(s).

Forecast or Self-Reported Monthly Long Distance Spending	Applicable Free Minutes For Three Complete Invoice Cycles
\$0.00 - \$9.99	0
\$10.00 - \$24.99	30
\$25.00 - \$49.99	60
\$50.00 +	90

As of March 20, 2010, this offer is no longer available to new Customers.

Acquisition Percent Discount Promotion #3

This promotion is available to new, existing and returning Residential Customers who presubscribe to the Company=s intrastate service through Company-designated sales channels for Company-designated marketing campaigns. Eligibility for this Promotion is contingent on the Customer=s proactive response to the Company=s designated marketing campaign. The promotion provides invoice credits on up to twelve (12) consecutive invoices, plus the first partial month if enrollment begins prior to the first full billing cycle after the Residential Customer initiates service.

Company-forecasted spending levels for the Residential Customer or the Residential Customer=s reported spending levels qualify the Residential Customer for one of the following levels of Percent Discount credits.

All interexchange usage - up to the limits detailed below - contributes toward calculation of Percent Discount credits. Percent Discount credits are calculated based on the tariffed rates, prior to the application of any other credits. The Percent Discount credits will appear on the same invoice as contributing usage for a fixed number of complete billing cycles, per the schedule below.

The Residential Customer who discontinues the Company=s service, or whose service is discontinued by the Company, prior to exercising earned Percent Discount credits forfeits remaining eligibility. Unused Percent Discount credits from one billing cycle will not carry over to subsequent billing cycle(s).

Forecasted or Reported Monthly Long Distance Spending	Promotion Duration(# of Complete Bill Cycles)	Applicable Percent Discount
\$0 - \$9.99	0	0%
\$10.00 - \$24.99	3	50%
\$25.00 - \$49.99	6	33%
\$50.00 +	12	10%

This promotion may not be combined with any other Free Minutes or Percent Discount promotion. Identical interstate, intrastate or international promotions are not cumulative.

As of March 20, 2010, this offer is no longer available to new Customers.

Percent Discount International Promotion

This promotion is available to existing, new and returning Residential Customers who presubscribe to the Company's International Option 1 Plan, along with any domestic interexchange service, except for Plan E Service, through Company-designated sales channels for Company-designated marketing campaigns. The promotion provides a Percent Discount credit of 20% on six consecutive full month invoices, plus the first partial month if enrollment begins prior to the first full billing cycle after the Customer initiates service.

All interexchange usage contributes toward calculation of Percent Discount credits. Percent Discount credits are calculated based on 20% of the tariffed usage rates, prior to the application of any other credits. The Percent Discount credits will appear on the same invoice as contributing usage.

The Residential Customer who discontinues the Company's service, or whose service is discontinued by the Company, prior to exercising earned Percent Discount credits forfeits remaining eligibility. Unused Percent Discount credits from one billing cycle will not carry over to subsequent billing cycle(s).

This promotion may not be combined with any other promotion.

As of March 20, 2010, this offer is no longer available to new Customers.

Toll Free

The Company offers business Customers 100 complimentary toll free minutes for the first two months of service when they subscribe to Business Toll Free Service on an eligible calling plan. A total of 200 free minutes will be offered in increments of 100 per month, for the first two months.

This offer applies to existing business Customers who establish a new Business Toll Free Service number on Business Plan 1. The Customer must maintain presubscribed for the two full months to receive this offer. Complimentary minutes will be awarded to the eligible Customer in the form of a credit beginning with the Customer's first partial or next full month of service following enrollment in this promotion. Minutes must be used in the month granted and will not carry over from month-to-month except for any unused minutes in the first partial month which will be carried over to the next month.

This offer is not available in conjunction with any other promotion.

This offer is valid until canceled by the Company.

Returning Percent Discount Promotion

This promotion is available to returning Residential Customers who presubscribe to the Company=s domestic intrastate, interexchange service through Company-designated sales channels for Company-designated marketing campaigns. The promotion provides invoice credits on up to twelve consecutive invoices, plus the first partial month if enrollment begins prior to the first full billing cycle after the Customer initiates service.

Company-forecasted calling spending levels for the Residential Customer or the Residential Customer=s reported calling spending levels qualify the Residential Customer for the following Retention Percent Discount credits.

All interexchange usage, except Directory Assistance and Directory Assistance with Call Completion - up to the limits detailed below - contributes toward calculation of Retention Percent Discount credits. Retention Percent Discount credits are calculated based on the tariffed rates, prior to the application of any other credits. The Retention Percent Discount credits will appear on the same invoice as contributing usage for a fixed number of complete billing cycles, per the schedule below.

The Residential Customer who discontinues the Company=s service, or whose service is discontinued by the Company, prior to exercising earned Percent Discount credits forfeits remaining eligibility. Unused Retention Percent Discount credits from one billing cycle will not carry over to subsequent billing cycle(s).

Forecasted or Reported Monthly Long Distance Spending	Promotion Duration (# of Complete Bill Cycles)	Applicable Retention Percent Discount
\$50.00 +	12	10%

This promotion may not be combined with any Acquisition Free Minutes Promotion or Percent Discount Promotion. Identical intrastate or international promotions are not cumulative.

As of March 20, 2010, this offer is no longer available to new Customers.

Toll Free RespOrg Campaign

The Company offers business Customers 200 toll free minutes for the first four months of service when they sign up for Business Toll Free Service under Business Plan 1. A total of 800 toll free minutes will be distributed in increments of 200 minutes each month.

This offer applies to business Customers who currently have portable toll free service with another carrier and switch their responsible organization for the toll free service to the Company and also sign up for Business Plan 1. Complimentary toll free minutes will be awarded to the eligible Customer in the form of a credit beginning with the Customer=s first partial or next full month of service following enrollment in this promotion. Minutes must be used in the month granted and will not carry over from month-to-month except for any unused minutes in the first partial month which will be carried over to the next month.

This offer is not available in conjunction with any other promotion.

This offer is valid until canceled by the Company.

Special Event Marketing

This promotion is available to new Residential Customers who presubscribe to the Company's Plan C intrastate service through the following designated sales channel for the following Company-designated marketing campaign. Eligibility for this Promotion is contingent on the Customer's proactive response either on site or to a Company-designated toll free number on marketing materials distributed to the Customer at the Special Event location. The promotion provides invoice credits for 30 complimentary minutes on three (3) consecutive invoices plus the first partial month if enrollment begins prior to the first full billing cycle after the Residential Customer initiates service.

Complimentary minutes will be awarded to the Customer in the form of a credit on the same invoice as contributing minutes. Minutes may consist of any interstate, intrastate or international direct dialed calls, Residential Personal Toll Free number calls or operator assisted calls.

The Residential Customer who discontinues the Company's service, or whose service is discontinued by the Company, prior to exercising earned complimentary minutes credits forfeits remaining eligibility. Unused complimentary minutes credits from one billing cycle will not carry over to subsequent billing cycle(s).

This promotion is intended only for residential Customers who have attended the Special Event and signed up for the Company's Business Plan C either on site, or via the designated toll free number. The Customer cannot enroll in any other promotion.

As of March 20, 2010, this offer is no longer available to new Customers.

Merchandise Promotion

From time to time, the Company may offer to the potential Customer complimentary non-telecommunications merchandise (total value at a cost to the Company not to exceed \$100) if the Customer designates the Company as the Customer's Primary Interexchange Carrier. This promotion is limited to one offer per Customer up to once per quarter (or not greater than four times per year). The Company may also offer such merchandise to existing Customers as an incentive to retain such Customers.

Demonstration of Service Promotion

From time to time, the Company shall demonstrate its services by providing free calls to the Customer or potential Customer of up to ten minutes duration over its network. These promotional/demonstration calls will originate only from distinct temporary demonstration booths.

IntraLATA Carrier Sign Up Promotion

The IntraLATA Carrier Sign Up Promotion is offered to new and existing business Customers who presubscribe to the Company=s intraLATA service through Company-designated sales channels for Company-designated marketing campaigns. The eligible Customer will receive a one-time credit to offset the costs associated with changing a presubscribed intraLATA carrier.

The charge for changing a Customer=s presubscribed carrier is assessed by the local exchange carrier serving that Customer. Where appropriate arrangements are in place between the Company and the eligible Customer=s local exchange carrier, the Company will incur the change charge directly on the Customer=s behalf. Where such an arrangement does not exist, or at the Company=s discretion, a credit not to exceed five dollars (\$5.00) will be issued to the Customer=s account or a check will be mailed to the Customer.

The Company issued credit will be applied within ninety (90) days of the eligible Customer=s intraLATA presubscribed carrier change. If the Customer=s service is discontinued prior to receiving the credit, either at the request of the Customer or by the Company, then the credit will be forfeited.

The IntraLATA Carrier Sign Up Promotion may be combined with other promotional offers for which the Customer is eligible.

This promotion is valid until canceled by the Company.

Upsell Promotion

This promotion is available to new or returning Residential Customers who presubscribe to the Company's intrastate service through designated sales channels for Company-designated marketing campaigns. Customers will be offered thirty (30) free minutes for three (3) months when they presubscribe to any calling plan in addition to an affiliated company's local and/or toll services during the same marketing contact. The promotion provides an invoice credit for thirty (30) complimentary minutes on three (3) consecutive invoices, plus the first partial month if enrollment begins prior to the first full billing cycle after the Residential Customer enrolls in the promotion.

Complimentary minutes will be awarded to the Customer in the form of a credit on the same invoice as contributing minutes. Minutes may apply to all call types including domestic and international direct dialed calls, except DA (Directory Assistance) and DA assisted call completion.

The Residential Customer who discontinues the Company's service, or whose service is discontinued by the Company, prior to using the complimentary minutes credits forfeits all unused minutes and will no longer qualify for additional credits under this promotion. Unused complimentary minutes credits from one billing cycle will not carry over to subsequent billing cycles(s).

As of March 20, 2010, this offer is no longer available to new Customers.

Two Line Promotion

This promotion is offered to an existing, new or returning Residential Customer who subscribes to one of the following outbound, switched, domestic, intrastate, interexchange calling plans offered by the Company: Plan B Service, Plan C Service, Plan D Service or Plan G Service, as described elsewhere in this tariff ("Eligible Plan(s)") on either an additional dial tone line (for existing Company customers) or on at least two lines (for new or returning Customers). The Residential Customer will receive a \$15.35 credit each month on his or her bill if the Customer meets all of the following requirements:

- a. presubscription to the Company for intrastate interLATA service and to the Customer's local exchange carrier for intrastate intraLATA service on either: (1) one additional line (for existing Company customers); or (2) at least two lines (for new or returning Customers), and
- b. subscription to the Telephone Protection Plan with a basic inside wire maintenance intraLATA service (e.g. Telesure Basic Wire Maintenance) plan on at least one line that is presubscribed to the Company.

Dial tone line(s) and the Telephone Protection Plan with a basic inside wire maintenance services may be provided by affiliates of the Company, or any other certified local exchange carrier, that provides service to eligible Residential Customers in areas served by the Company and that interchanges traffic with the Company using switched access services which accept carrier identification codes designated by the Company. To be eligible for this promotion, the Residential Customer:

- a. must subscribe to one of the Company's Eligible Plans via sales channels designated by the Company; and
- b. must demonstrate to the satisfaction of the Company at the time of subscription to a Company Eligible Plan that the Residential Customer also subscribes to local dial tone service and has the requisite number of lines presubscribed to the Company and the Telephone Protection Plan with inside wire maintenance services described above in this section.

A Customer who satisfies all promotion eligibility requirements set forth in this section shall receive a monthly credit of \$15.35 beginning with the first full month's billing after subscription to a Company Eligible Plan. When service is used for both interstate and intrastate calling, only one monthly credit of \$15.35 applies. A Customer who discontinues or cancels the Company's service or the local exchange carrier's service, who fails to meet the two line presubscription minimum, who drops the wire maintenance plan or whose service is refused, canceled, or discontinued by the Company under this tariff or by the local exchange carrier shall forfeit eligibility for such credits. This promotion may not be combined with any other promotion.

As of March 6, 2002, this offer is no longer available to new Customers.

Customer Appreciation Day

This promotion is available to an existing Residential Customer who presubscribes to the Company's International Option 1 Service, along with any qualifying domestic interexchange calling plan, through Company-designated sales channels for Company-designated marketing campaigns. On Company pre-selected "Customer Appreciation Days", a 20% discount on all interexchange usage on the selected day will be available to all qualifying customers.

An existing Customer will qualify for the promotion based on the Customer's actual spending level that will be an average of \$25 per month or more over the three (3) month period prior to each Customer Appreciation Day.

All interexchange usage contributes toward calculation of the discount. Monthly recurring charges do not contribute toward this discount. The percent discount will be calculated off the usage rates. The percent discount will appear on the same invoice as contributing usage and will be awarded to the eligible Customer in the form of a bill discount. The percent discount will be forfeited if not used on the qualifying Customer Appreciation Day.

This promotion cannot be combined with any other promotion.

As of March 20, 2010, this offer is no longer available to new Customers.

Additional Line Promotion

This promotion is offered to an existing, new or returning Residential Customer who subscribes to one of the following outbound, switched, domestic intrastate, interexchange calling plans offered by the Company: Plan B Service, Plan C Service, Plan D Service, Plan F Service or Plan G Service, as described elsewhere in this tariff ("Eligible Plan(s)") on either an additional dial tone line (for existing Customers only) or on at least two lines (for new or returning Customers). The Residential Customer will receive an \$11.88 credit each month on his or her bill if the Customer meets all of the following requirements:

- a. presubscription to the Company for intrastate interLATA service and to the Company or the Customer's local exchange carrier for intrastate intraLATA service on either: (1) one additional line (for existing Company customers); or (2) at least two lines (for new or returning customers), and
- b. an existing Company Customer must have either the Company or the Customer's local exchange carrier for intrastate intraLATA service on his or her existing line, and
- c. an unlimited local exchange calling plan, offered by the Customer's local exchange carrier, on at least one line

Dial tone line(s) and unlimited local exchange calling may be provided by affiliates of the Company or any other certified local exchange carrier that provides service to eligible Residential Customers in areas served by the Company and that interchanges traffic with the Company using switched access services which accept carrier identification codes designated by the Company. To be eligible for this promotion, the Residential Customer:

- a. must subscribe to one of the Company's Eligible Plans between May 15, 2002 and February 25, 2003 via sales channels designated by the Company; and
- b. must demonstrate to the satisfaction of the Company at the time of subscription to a Company Eligible Plan that the Residential Customer also subscribes to local dial tone service with the qualifying number of unlimited local exchange calling plans, and has the requisite number of lines presubscribed to the Company.

As of April 21, 2003, this offer is no longer available to new Customers.

Loyalty Promotion #2

The Loyalty Promotion #2 is offered to new Residential Customers who presubscribe to the Company's service through Company-designated sales channels for Company-designated marketing campaigns. This promotion offers eligible Residential Customers free minutes of usage, based on Customer's actual billing at qualifying spending levels as described below. Customers must meet the Spend Level in at least two of their first three consecutive months to receive the specified Reward Amount.

Spend Level	Reward Amount
\$0.00 - \$9.99	0
\$10.00 - \$19.99	60 free domestic minutes credited in 6 th month
\$20.00 - \$39.99	60 free domestic minutes credited in 6 th month
\$40.00+	60 free minutes of domestic calling on the following four holidays for twenty four consecutive months after the Customer qualifies for the promotion: New Year's Day, Mother's Day, July 4 th and Thanksgiving Day

Qualifying Spend Level will be determined after all other discounts and credits resulting from any other promotion are applied. The following usage will be included in determining the Customer's Spend Level: domestic and/or international direct dialed calls, operator assisted calls and Directory Assistance. The free minutes will be applied to domestic interexchange direct dialed outbound calling. Unused free minutes will not carry over and will be forfeited if not used in the month granted. If, because of systems constraints, it is not possible to provide the free minute credits, Company may provide Customer with a substitute reward that is equal to or greater in value than the free minute credit.

The qualified Customer who discontinues the Company's service or whose service is discontinued by the Company will forfeit all eligibility and any unused minutes that had been previously awarded.

This promotion may be combined with any other promotion for which the Residential Customer is eligible.

As of March 20, 2010, this offer is no longer available to new Customers.

Winback Promotion # 2

This promotion provides eligible Customers with a 10% discount off of direct dialed usage charges for a six month period. The discount will be applied to tariffed usage rates for all services, exclusive of international calling, Directory Assistance, Directory Assistance Call Completion and Operator Assisted calling, after the application of any other credits. The discount will appear on the same invoice as contributing usage.

This promotion is available to returning Business Customers who have discontinued the Company's services and subscribed to another long distance service provider. This promotion is offered through Company-designated sales channels for Company-designated marketing campaigns.

Customers who discontinue the Company's presubscribed service, or whose service is discontinued by the Company, prior to exercising the discounts, forfeits remaining eligibility.

As of March 20, 2010, this offer is no longer available to new Customers.